



CM0001

Pricing Policy and Schedules for 2020 to 2021

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CM0001 Pricing Policy and Schedules 2020 to 2021

Overview

Document status

Draft **In Service** Under Review Archived

Document purpose

The purpose of this policy document is to explain:

- what delivery price options Unison is able to offer users of its network
- which users can access which option, what they will pay from 1 April 2020, and
- what if any operational conditions apply to enable practical day-to-day use of each available option.

The information outlined in this document is intended to work in conjunction with the current Use of System Agreements between Unison and retailers.

This Pricing Policy covers Unison's delivery prices and any other charges for using Unison's network. Unison's delivery prices cover the costs of using its network to provide energy to consumers. This covers the two essential activities of energy distribution:

- the costs of transmission for moving the energy Unison's customers need from across the national grid to network, and
- the costs of distributing that electricity over Unison's network assets until it reaches Unison's ends users.

Unison charges do not cover the retail charges billed by a retailer.

Intended audience

This document applies to all Unison retailers on the distribution network.

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Overview, Continued

Key dates	Published Date	06/03/2020
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Related references

Legislation

- Electricity (Low Fixed Charge Tariff Option for Domestic Consumers) Regulations 2004
- Goods and Services Tax Act 1985
- Electricity Industry Act 2010
- Consumer Guarantees Act 1993
- Electricity Distribution Services Default Price-Quality Path Determination 2020
- Electricity Industry Participation Code 2010
- Electricity Distribution Information Disclosure Determination 2012 (consolidated in 2018)

Other References

The delivery prices specified on Unison's website www.unison.co.nz sets out the dollar values for its various price categories and price options described in this Pricing Policy. These are effective from 1 April 2020. Where there is a discrepancy between the published prices and those included in this policy, the prices published in Unison's schedule of electricity distribution prices rates on Unison's website prevail.

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Continued on next page

Overview, Continued

Content This document contains the following topics:

Topic	See Page
1. Definitions/Abbreviations	5
2. Conditions Common to All Pricing Groups.....	11
3. Explanation of Price Codes	14
4. Description of Consumer Price Options.....	18
5. Selection of Price Category and Price Category Switching.....	25
6. Unmetered Pricing.....	27
7. Temporary Supply Pricing	30
8. General Conditions for Residential and General Consumers.....	32
9. Residential Pricing.....	34
10. General Price Category	47
11. Commercial Pricing	51
12. Large Consumer Pricing.....	59
13. Load Management System – Technical Specification.....	61
14. Billing and Settlement Process	66
15. Other Charges.....	70
16. Loss Factors.....	73
Appendix A – Summary of Document Changes.....	74

1. Definitions/Abbreviations

Anytime Maximum Demand (AMD)	AMD is a measure of consumers' peak use of Unison's network at any time in a given month. It is measured in kilowatts (kW). Unison calculates AMD by multiplying by two the energy in kilowatt-hours (kWh) Unison delivers over the half hour period when the consumer's peak use of Unison's network occurred in that month.
Connection	Refer to the ICP definition.
Consumer	The end-user of the line function services network.
Consumption data	Data provided to Unison by the retailer over time. The data tells Unison how much electricity they estimated or read (measured) that their end users consumed on Unison's distribution network.
Controlled price option or controlled price	A price option available where consumers have a meter installation. It allows Unison to control the volume and timing of part or all of electricity used and recorded against a metering channel. Refer to the load management services definition and <i>point 2.5</i> for the type of use that may be controlled under these price options.
Customer	A direct customer of Unison's receiving line function services or a retailer whose end-customers use Unison's (the distributor) network.
Delivery charges	The charges set and collected by Unison as the distributor for the use of its network as laid out in this Pricing Policy.
Demand	The rate at which electricity is being used expressed in kilowatts (kW).
Distributor	Unison is the distributor. Unison owns and operates the distribution network that delivers the electricity covered by this policy.
Distributed Generation (DG)	Refer to the definition <i>Embedded or Distributed Generation</i> .

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Definitions/Abbreviations, Continued

Electricity Industry Participation Code	The rules made by the Electricity Authority under section 36 of the Electricity Industry Act 2010 as amended from time-to-time.
Electric vehicles (EV)	Electric vehicles (EVs) are motor vehicles partially or solely powered by an electric motor connected to a rechargeable electric battery.
Embedded Generation or Distributed Generation	Electricity generation that is connected and distributed within the Unison's network.
General consumer	A consumer who only needs low capacity/low voltage, but does not qualify for Unison's Residential options (see <i>point 2.4</i> for details), qualifies for Unison's NDL, NDH or TCU price options.
Grid Exit Point (GXP)	A point of connection where Unison's network connects to, and receives electricity from the national transmission system run by Transpower.
GST (Goods and Services Tax)	GST as defined in the Goods and Services Tax Act 1985.
Half hourly meter	Metering that measures electricity consumption every half hour. These meters must comply with part 10 of the Electricity Industry Participation Code. The meter may or may not measure kVArh.
High voltage (HV)	A voltage exceeding 1000V a.c. or 1500V d.c on the network. It includes both 11kV and 33kV systems.
Installation Control Point (ICP)	Point of connection on Unison's network, which: <ul style="list-style-type: none">• Unison nominates as the point where a consumer receives the electricity Unison delivers, and• the connection point has the attributes set out in the Electricity Industry Participation Code 2010.

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Definitions/Abbreviations, Continued

Interest rate	<p>On any given day, the rate (expressed as a percentage per annum and rounded to the nearest fourth decimal place) displayed on Reuters' screen page BKBM (or its successor page):</p> <ul style="list-style-type: none">• at or about 10:45am on that day as the bid rate for three-month bank accepted bills of exchange, or• if no such rate is displayed or that page is not available, the average (expressed as a percentage per annum and rounded to the nearest fourth decimal place) of the bid rates for three-month bank accepted bills of exchange quoted at or around 10:45am on that day by each of the entities listed on the Reuters' screen page when the rate was last displayed or, as the case may be, that page was last available.
Kilovolt Amp (kVA)	<p>A unit of measure for how much power is being provided through a business or home's electrical circuits or technology.</p>
Kilovolt-Amps reactive (kVA_r)	<p>A measure of how efficiently power flows or is used, between Unison's network and consumers' technology. It measures the lag between the:</p> <ul style="list-style-type: none">• flow (current) of electricity, and• pressure (voltage) of that flow along a consumer's electrical circuit.
Kilovolt-Amps reactive hour (kVA_rh)	<p>An hourly measure of the kVA_r described above.</p>
Kilowatt (kW)	<p>kW (1000 x watts) – a unit of measure of power or electricity.</p>
Kilowatt hour (kWh)	<p>The amount of electricity consumed in an hour.</p>
Load control equipment	<p>This equipment includes, but is not limited to, ripple receivers and relays installed at or near consumer's premises. Ripple receivers and relays give or receive signals from Unison's load management systems.</p>
Load management service	<p>Where Unison controls and manages consumer's use of energy by using signals to their installation to reduce or interrupt how much electricity is delivered to them, and when. An example is controlling what time of day a consumer's water heater receives power to heat the water for their household.</p>

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Definitions/Abbreviations, Continued

Load management system	The equipment and controllers that Unison uses to initiate and transmit signals to operate load control equipment as defined above. Refer to <i>Section 13</i> for system technical specifications operating for Unison's regions.
Low voltage (LV)	Any voltage exceeding 50V a.c. or 120V ripple free d.c but not exceeding 1000V a.c. or 1500V d.c. – usually 400/230V.
Network agreement	<p>Agreements between Unison and parties that use Unison's network, including the:</p> <ul style="list-style-type: none">• Network Agreement• Network Services Agreement• Network Connection Agreement• Electricity Delivery Agreement• Use of System Agreement• Conveyance and Use of System Agreement, or• Agreement for Use of Networks. <p>It also includes any other agreement between Unison and a customer covering their use of Unison's network.</p>
Off Peak consumption	Kilowatt-hour (kWh) consumed, excluding separately metered controlled load, during hours not covered by the definition of on peak consumption.
On Peak consumption	How much energy a consumer uses between the hours of 7 am and 11 am, and 5 pm and 9 pm on all days of the year. Consumption is measured in Kilowatt-hour (kWh). This excludes consumption under a separately metered controlled load.
On Peak Demand (OPD)	On Peak Demand (OPD) is defined as the true power in kilowatts (kW). This is obtained by multiplying by two the true energy in kilowatt hours (kWh) delivered over the half hour period of maximum consumption between the hours of 7 am and 11 am, and 5 pm and 9 pm on a working day during the month to which the charges apply.
Price category	A category of charges, identified as a price category in this Pricing Policy. Price category defines the delivery charges applicable to a particular group of ICP's with a common capacity, need or usage behaviour.

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Definitions/Abbreviations, Continued

Price option	The price option within a price category that gives consumers a choice of how the energy they consume is collated and charged. The options available are usually determined by the configuration of metering and load control equipment used by the consumer.
Pricing policy	Pricing Policy and Schedules 2020 to 2021 (this document).
Region	Unison has two regions it provides electricity to, the Hawke's Bay region and the Rotorua/Taupo region.
Residential consumer	A consumer where the connection to the network supplies premises that are used or intended for occupation by a person principally as a place of residence.
Retailer	The supplier of electricity to consumers with installations connected to Unison's network.
Stand-alone costs	The costs associated with providing a single dedicated supply between the network user's installation and the nearest transmission connection point. Stand-alone costs include the connection assets and the provision of upstream network that would normally be shared with other consumers.
Standard meter	Has the same meaning as standard accumulative type meter. These types of meters measure the accumulation of energy over time, rather than recording energy usage for multiple periods within a period.
Time of Use (TOU) meter	Metering that measures electricity consumption half-hourly (or a sub multiple of) and complies with Part 10 of the Electricity Industry Participation Code. The meter must measure kVArh.
Transmission charge	<p>The charge incurred by Unison for transmission of electricity from the national grid operated by Transpower to Unison's network. The transmission allows Unison to deliver the power to users of its network.</p> <p>In this document this term also has the meaning defined under Recoverable Costs in Part 3 of the Electricity Distribution Services Input Methodology Determination 2012 dated 3 February 2016. It excludes transmission rebates, loss and constraint excesses, passed on to customers.</p>
Unison	Unison Networks Limited – the distributor.

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Definitions/Abbreviations, Continued

Use of System Agreement (UoSA) Agreement between Unison and parties that use Unison's network.

Weekday Monday to Friday (including New Zealand public holidays).

Working day Monday to Friday (excluding New Zealand public holidays).

2. Conditions Common to All Pricing Groups

2.1 General conditions

Line function or distribution services are provided to the customer, so they can supply electricity to consumers. This is on the basis that the provisions of the Consumer Guarantees Act 1993 be excluded in respect of any business carried out by the customer or the consumer.

All charges are exclusive of GST.

Times stated are New Zealand daylight time unless otherwise specified.

2.2 Extent of charges

Unison's charges do not cover supply of metering equipment or load control equipment located at the consumer's ICP to Unison's network.

Unison does not apply loss factors to the measured or calculated energy delivered to a consumer's ICP when it calculates its delivery charges.

Total delivery charges are the summation of components relating to both Transmission and Distribution. Pricing tables can be found in the Unison Electricity Delivery Charges: Effective 1 April 2020 document published on Unison's website www.unison.co.nz.

Note

Where there is a discrepancy between the published prices and those included for information purposes in this pricing policy, the prices published in Unison's schedule of electricity distribution prices rates prevail.

2.3 Time zone and season definitions

The table below shows the time zones and seasonal definitions.

Period	All Regions
Winter	1 May to 30 September
Summer	1 October to 30 April
Day	7 am to 11 pm
Night	11 pm to 7 am
On Peak	7 am to 11 am and 5 pm to 9 pm

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Conditions Common to All Pricing Groups, Continued

2.4 Price category eligibility based on kVA of connection

The price categories and options a consumer is eligible for depends, in part, on the capacity rating (in kVA) of their connection to Unison’s network.

The table below sets out the capacity or KVA rating and matching price categories that different customer groups can elect to be on.

The tables for residential and general consumers set out the kVA of a connection. These are based on the phasing and Amps per phase of the consumer’s connection.

Some consumers may be eligible for multiple price categories based on these tables. However, there can be other criteria beyond the capacity or kVA rating determining who a price category is intended for or available to. Refer to the relevant section for each price category in this document to identify any additional criteria that may affect whether a consumer is fully eligible for that price category.

Note

Some larger commercial or industrial consumers may be allocated to the I60 price category, even though individual connections may not have capacity greater than 1039kVA. See *Section 12* to understand the circumstances where this may or may not apply.

Residential – Permanent and Non-Permanent Residences			
Phases	Amps per Phase	kVA for Connection	Eligible Price Categories
1	<=60	14	G11, G12, M11, M12, DNR, TLU, THU
2	<=60	28	
3	<=20	14	
3	<=30	21	
3	<=40	28	

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Conditions Common to all Pricing Groups, Continued

2.4 Applicable prices based on kVA of connection (cont)

General			
Phases	Amps per Phase	kVA for Connection	Eligible Price Categories
1	<=60	14	G12, NDH, TCU
2	<=60	28	G12, NDH, TCU
3	<=20	14	G12, NDH, TCU
Commercial			
3	>20 <=100	>14 <=69	MC1
3	>100 <=200	>69 <=138	MC2
3	>200 <=400	>138 <=277	MC3
3	>400 <=630	>277 <=436	MC5
3	>630 <=800	>436 <=554	MC6
3	>800 <=1000	>554 <=693	MC7
3	>1000 <=1250	>693 <=866	MC8
3	>1250 <=1500	>866 <=1039	MC9
Industrial			
3	>1500	>1039	I60

2.5 Controlled load

Unison can provide load management services to control the timing and size of a consumer's load on its network. The technical specification for Unison's load management system is detailed in *Section 13*.

The types of equipment that these control systems can be applied to include:

- hot water cylinders with a capacity in excess of 50 litres
- electric kilns
- swimming pool heaters
- spa pool heaters
- storage heating
- air conditioning units, and
- any appliances representing a significant proportion of the consumer's demand. These appliances may be controlled without increasing the consumer's uncontrolled demand.

In order to take advantage of controlled load services the retailer must be able to demonstrate that the consumer is eligible for the price options applicable to a controlled load.

3. Explanation of Price Codes

3.1 Price code format The price codes for all price options offered by Unison follow a set format. The following outlines an example of how price codes are derived.

Example

The example, E-H-M11-24UC, denotes a variable code E, in the Hawke’s Bay region H, the price category is M11, and the price code is 24UC.

Note

The dashes (-) in the price code represent a digit.

Digit	What it Shows	Example
First digit	<p>Fixed or Variable Charge The first digit denotes whether the charge is a fixed or variable charge.</p> <ul style="list-style-type: none"> • E denotes a variable charge. • F denotes a fixed charge. 	E-H-M11-24UC
Third digit	<p>Region The third digit denotes which of Unison’s two regions the code applies to.</p> <ul style="list-style-type: none"> • H denotes Hawke’s Bay. • R denotes Rotorua/Taupo. 	E-H-M11-24UC
Digits 5 to 7	<p>Price Category Specifies the price category.</p>	E-H-M11-24UC
Digits 9 to 12	<p>Price Option Denotes the price option chosen from those available within that price category for different metering configurations.</p>	E-H-M11-24UC

Where the price code is for a fixed charge the code does not include digits 9 to 12 for the price option, e.g. F-H-M11.

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Explanation of Price Codes, Continued

3.2 Regional network codes

3.2.1 Codes

Codes are used in all pricing tables to describe each of the regional networks. The table below lists the codes used.

Region	Code
Hawke's Bay	H
Rotorua and Taupo	R

3.2.2 Definition of Regional Networks

The regional network consumers are supplied from is determined by the relevant Grid Exit Point (GXP). The table below defines the GXPs within each Unison regional network.

Network	Hawke's Bay	Rotorua and Taupo
Grid Exit Point (GXP)	FHL0331	OWH0111
	RDF0331	ROT0111
	WTU0331	ROT0331
		TRK0111
		WRK0331

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Explanation of Price Codes, Continued

3.3 Price category code

Customers are generally categorised by:

- I. the physical nature of the site used to connect to Unison’s network (e.g. house versus warehouse, manufacturing plant)
- II. its general purpose (e.g. a place to live, versus a place of business), and
- III. the capacity (maximum quantity of electricity) the site needs or can handle.

The table below specifies the three-digit price category code for each consumer type.

Price Category Description	Price Category Code
Residential – Low Fixed Charge	M11
Residential – Standard	M12
Non-permanent Residential	DNR
Generation – Low Fixed Charge	G11
Generation – Standard	G12
General Low User	NDL
General High User	NDH
Residential – Low Fixed Charge – Time of Use	TLU
Residential – Standard – Time of Use	THU
General – Time of Use	TCU
Commercial > 14 <= 69 kVA	MC1
Commercial > 69 <= 138 kVA	MC2
Commercial > 138 <= 277 kVA	MC3
Commercial > 277 <= 436 kVA	MC5
Commercial > 436 <= 554 kVA	MC6
Commercial > 554 <= 693 kVA	MC7
Commercial > 693 <= 866 kVA	MC8
Commercial > 866 <= 1039 kVA	MC9
Industrial > 1039 kVA	I60
Temporary Builders Supply Single Phase	T1P
Temporary Builders Supply 3 Phase	T3P
Unmetered Supply – Other than Street Lighting	U01
Unmetered Supply – Street Lighting	U02
Unmetered Supply – Street Lighting (Data Logged)	U03

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Explanation of Price Codes, Continued

3.4 Price option codes

To give customers choice there are usually multiple price options available to them. These options depend on the:

- price categories the consumer falls (refer to *point 3.3*), and
- different metering configurations they may have, or could elect to install.

The table below describes all the price options available across Unison's price categories. It also specifies the matching code that applies to each option.

Price Category Description	Price Option Code
Daily fixed charge	(no code – blank)
Uncontrolled variable charge	24UC
All inclusive variable charge	AICO
Controlled variable charge	CTRL
Day variable charge	CTUD
Night variable charge	NITE
On peak variable charge	ONPK
Off peak variable charge	OFFPK
Projected variable charge	PROJ
Time of use variable charge	TAIC
Unmetered variable charge	UNMT
Summer on peak demand charge	SOPD
Winter on peak demand charge	WOPD
Anytime maximum demand charge	DMND
Default variable charge	DEFT
Power factor charge	KVAR
Exported distributed generation variable	DGEN
Dedicated 200kVA transformer fixed charge	T020
Dedicated 300kVA transformer fixed charge	T030
Dedicated 500kVA transformer fixed charge	T050
Dedicated 750kVA transformer fixed charge	T075
Dedicated 1,000kVA transformer fixed charge	T100
Dedicated 1,500kVA transformer fixed charge	T150
Customer owned asset discount	COAD

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Explanation of Price Codes, Continued

3.5 Valid register content codes

To ensure price options are validly applied, the corresponding content code shown in the table below for key options should be entered in to the registry. These codes match the eligibility criteria for given price options as outlined in *Section 4*.

Retailers and their meter equipment providers (MEPs) are responsible for ensuring only valid register content codes that align with Unison's eligibility criteria for given price options are used.

Where MEPs propose a correction to an ICP's register content, evidence must be provided that the eligibility criteria for the new register content code have been met.

Price Option Description	Price Option Code	Register Content Code
Uncontrolled variable charge	24UC	UN24
All inclusive variable charge	AICO	IN17
Controlled variable charge	CTRL	CN17
Day variable charge	CTUD	D16
Night variable charge	NITE	N8

4. Description of Consumer Price Options

4.1 Overview

This section explains:

- what the key price options available within price categories are
- the purpose, customer choice or energy behaviour they are intended to support, and
- the customer and technical eligibility criteria (including metering and load equipment) retailers must ensure the consumer has at their connection point, before they select that price option on behalf of the consumer.

Continued on next page

Description of Consumer Price Options, Continued

4.2 All Inclusive (AICO)

Price Option: All Inclusive – AICO

This price option was **closed for new consumer connections** as from 1 April 2014. It remains closed for new connections.

The AICO option allows the consumer to pay the same price for both controlled and uncontrolled consumption. The period of control and availability is the same as for the Controlled price option (CTRL) per *point 4.3*. The AICO price option can only be applied to **existing** connections subject to the criteria listed below.

AICO is available to **existing** consumers where at their current metering:

- there is only one point of connection
- certified load control equipment is installed enabling Unison's load management system to control approved load on the ICP, and this information is available in the electricity registry
- the consumer equipment to be controlled includes all hot water cylinders
- the load control equipment when in operation results in the reduction to zero of all controlled load, **and**
- all electricity consumed is measured by a single meter register, **or**
- there are two single register meters where the second is an uncontrolled meter. For example, the AICO meter may be supplying a house while the uncontrolled meter is supplying a pump on the same ICP, **or**
- there are two single register meters where the second meter is a night meter.

A single ICP may not have more than one meter operating on the AICO price option.

Consumers who are already on the AICO price option prior to 1 April 2014 may retain this option after changes to their metering or configuration. This is provided those changes comply with the above conditions.

The corresponding register content code for population in the registry is IN17.

Note

IN24 is not a valid register content code combination under the Code.

Continued on next page

Description of Consumer Price Options, Continued

4.3 Controlled (CTRL)

Price Option: Controlled – CTRL

This option allows Unison to offer a different price for consumption or load that Unison can control for the consumer under its Load Management Service.

Eligibility for the CTRL price option within the price categories is conditional on the consumer having a separate meter register where:

- 100% of the connected load can be controlled by Unison's load management system, **and**
- the load control equipment has been certified and this information is available in the electricity registry, **and**
- consumption on this register can be separately submitted to Unison by the retailer.

The types of equipment and load that may be controlled by Unison is specified in *point 2.5*.

Under normal supply condition, controllable load is a load that Unison can fully control at any time for a maximum of seven (7) hours in any 24 hour period. Under abnormal supply or operating circumstances (including, but not limited to, where there is a shortage or anticipated shortage of electricity), control may be for greater than seven (7) hours per day.

The corresponding register content code for population in the registry is CN17.

4.4 Night (NITE)

Price Option: Night – NITE

The NITE option is a separate charge for electricity consumed between the hours of 11 pm and 7 am. It is available under two different metering scenarios.

- A supply permanently wired to a separate meter able to be controlled by Unison's load management system with supplied power between the hours of 11 pm and 7 am. The corresponding register content code for population in the registry is NO8.
 - A supply permanently wired to a dual register (day/night) meter capable of measuring consumption against two registers where the NITE price option can apply between the hours of 11 pm and 7 am. The corresponding register content code for population in the registry is N8.
-

Continued on next page

Description of Consumer Price Options, Continued

4.5 Day (CTUD)

Price Option: Day – CTUD

CTUD is a separate day time charge for electricity consumed between 7 am and 11 pm. It can only be used in conjunction with the NITE option above.

To be eligible the consumer must have a supply permanently wired to a dual register (day/night) meter. The meter must be capable of measuring consumption against two separate registers, where the CTUD price option can be applied between 7 am and 11 pm.

The corresponding register content code for population in the registry is D16.

4.6 Uncontrolled (24UC)

Price Option: Uncontrolled – 24UC

The 24UC option is a single charge for a continuous supply where there is no load that is controllable by Unison on that meter register or equipment.

The corresponding register content code for population in the registry is UN24.

4.7 TOU On Peak (ONPK)

Price Option: TOU On Peak – ONPK

Time of Use (TOU) price options give consumers the incentive to actively manage their consumption, and when it occurs. The option uses half hourly meter data, so Unison can charge based on when, not just how much users consume. Unison can reward consumers for reducing their load on its network during peak times.

The On Peak (ONPK) option applies to consumption on all days of the year (as defined in *Section 1*) between 7 am and 11 am, and between 5 pm and 9 pm. The ONPK option is available in conjunction with the OFPK option in *point 4.8*.

Retailers will also need to:

- provide EIEP1 data for billing, and
- be able, on request, to provide the half hour data to verify that EIEP1 data, within a reasonable timeframe.

Refer also to *point 8.2* for more information on TOU pricing selection or switching.

Continued on next page

Description of Consumer Price Options, Continued

4.8 TOU Off Peak (OFPK)

Price Option: TOU Off Peak – OFPK

The TOU OFPK option charges TOU consumers for their consumption during the off peak times, when demand on Unison's network is lower. Off peak means any time outside of the above hours for the TOU ONPK option.

Refer also to *points 4.7* and *8.2* for all other eligibility criteria for TOU pricing applying to this option.

4.9 Projected (PROJ)

Price Option: Projected – PROJ

Applies either where billing data:

- has not been submitted to Unison, or
 - has been submitted under a price option that is not in the schedules containing Unison's Electricity Distribution Delivery Prices, that are:
 - in effect and published on Unison's website (www.unison.co.nz), and
 - outlined in *point 14.4*.
-

4.10 Default (DEFT)

Price Option: Default – DEFT

This is the default price option that will be applied to a consumer allocated to the MC3, MC5, MC6, MC7, MC8, MC9 or I60 price category. The consumer does **not** have a TOU meter installed.

Unison requires all consumers in this category to have a half hourly TOU meter. This will enable Unison to accurately and fairly charge users for their load and impact on its network and assets.

Where a consumer does not have a TOU meter installed Unison reserves the right to:

- not approve any connection, or
- disconnect any existing connection should this condition not be met.

For clarity, where a consumer allocated to the MC3, MC5, MC6, MC7, MC8, MC9 or I60 price category does have a TOU meter installed they will be eligible for one of the other available Commercial price options per *Section 11*.

Continued on next page

Description of Consumer Price Options, Continued

4.11 Power Factor Charges (KVAR)

Price Option: Power Factor Charges – KVAR

Unison requires all Commercial consumers connecting to its network to meet a power factor of between 0.95 and 1.0 lagging. This ensures the continued supply of electricity for all Unison's customers and consumers.

The kVAR amount represents:

- twice the largest difference between the kVARh amount recorded in any one-half hour period, and
- one third of the kWh demand recorded in the same half hour period.

The charge is applicable only during weekdays, between 7 am and 8 pm.

Power factor charges apply to MC1, MC2, MC3, MC5, MC6, MC7, MC8, MC9 or I60 price categories, where:

- the consumer's power factor is less than 0.95 for consumers with TOU metering, or
 - non-TOU metering is installed and where a data logger is attached.
-

4.12 Summer On Peak Demand (SOPD)

Price Option: Summer On Peak Demand – SOPD

This option gives Commercial consumers the incentive to manage load during peak hours of demand. Consumers are charged only for their consumption during the on peak hours defined in *Section 2* (i.e. between 7 am and 11 am, and between 5 pm and 9 pm).

On Peak Demand (OPD) is measured as true power in kilowatts (kW). This is obtained by multiplying by two the true energy in kilowatt-hours (kWh) delivered over the half hour period of maximum consumption between the hours of 7 am and 11 am, and 5 pm and 9 pm on a working day during the month to which the charges apply.

4.13 Winter On Peak Demand (WOPD)

Price Option: Winter On Peak Demand – WOPD

This option again applies to Commercial consumers. It covers consumption during the peak demand hours (as per *point 4.12* and *Section 2*) for consumption during colder months.

Continued on next page

Description of Consumer Price Options, Continued

4.14 Anytime Maximum Demand (DMND)

Price Option: Anytime Maximum Demand – DMND

This option charges Commercial consumers for their maximum demand on Unison's network at any given time in a month, as defined in *Section 1*. The charge applies all year.

AMD is measured as the true power in kW. It is calculated by multiplying by two the true energy in kWh delivered over the half hour period of maximum consumption during the month the charges apply.

4.15 Distributed Generation (DGEN)

Distributed Generation – DGEN

This price applies to consumers for each kWh of electricity that is exported on to Unison's network (rather than consumed).

kWh being exported onto Unison's network must be submitted to Unison under the price option specified.

The format the data is submitted must match the format of the ICPs other submitted data, e.g. either EIEP1 or EIEP3 format.

For clarity, export onto Unison's network, and consumption off Unison's network, are to be reported separately under the relevant price options (i.e. they must not be netted off). Unison requires all DG connections to have metering compliant with Part 10 of the Code that records electricity exported to the network for the purpose of network planning and safety.

5. Selection of Price Category and Price Category Switching

5.1 Selection and switching of price category

The criteria and process around the selection and changing of price category and price option are set out in Section 10 of Unison's UoSA. This agreement has been negotiated with the retailer. Any retailers not yet party to the standard UoSA, can find the Standard UoSA on Unison's public website www.unison.co.nz.

In general, Unison as the distributor will allocate a price category and price option to all ICP's. This allocation will be based on:

- eligibility criteria for each category and option
- the nature of the ICP, including metering configuration
- the consumer's capacity needs
- the register configuration of the metering equipment
- the historic demand profile
- the retailer or consumer's preference amongst categories or options for which they are eligible, **and**
- any other relevant factors.

Retailers may request an alternative allocation or a reallocation, supported by relevant information to back their request. Unison as the distributor will make the decision on whether the request meets the relevant criteria and conditions for that price category or price option.

5.2 Price category change fee

Unison's price category change fee, as detailed in *Section 15*, is payable by the retailer when the price category for a consumer in a Residential or General price category is changed more than once in any 12 month period (i.e. the charge is payable for the second and each subsequent price category change recorded within a 12 month period).

Where a consumer allocated to a Commercial or Industrial price category changes price category more than once in any 12 month period the fixed charge recovery charge is payable. This charge is detailed in *Section 15*.

For the avoidance of doubt, the fixed charge recovery charge applies where the consumer was allocated to any of the following price categories at any stage during the 12 month period:

- MC1
- MC2
- MC3
- MC5
- MC6
- MC7
- MC8
- MC9, or
- I60.

Continued on next page

Selection of Price Category and Price Category Switching, Continued

5.3 Paper downgrades

The capacity of a connection is deemed to be the capacity in kVA of the consumer's connection to Unison's network. However, where Unison (in exceptional circumstances and at Unison's sole discretion) allows a 'paper downgrade' in kVA capacity of a site (i.e. the connection is deemed to have a lower capacity than its physical kVA capacity).

Such a downgrade will require that the ICP has TOU metering installed and the consumer is billed on TOU pricing. Charges for dedicated transformers will not be downgraded, i.e. the charge will correspond to the physical kVA of the transformer independent of any paper downgrades.

In the event such a downgrade is allowed, the downgraded capacity will apply only from the date Unison deems the downgrade came into effect. Therefore, the downgrade will have no impact on the applicable charges, preceding that date.

In the event the ICPs kVA at any time exceeds the downgraded capacity after the effective date of the downgrade, Unison may:

- cancel the downgrade, and the capacity of the connection must revert to the kVA that applied prior to the downgrade coming into effect, **and**
- recalculate all relevant charges as if the downgrade had never been allowed, and recover any excess amounts (as back dating charges).

A period of 18 months must elapse from the date any back-dating charges were paid by the customer before Unison will consider allowing a new downgrade.

6. Unmetered Pricing

6.1 Introduction

The price categories in this section apply to consumers whose consumption is not metered. Delivery prices include fixed and variable rates.

6.2 Under Veranda Lighting

Unison has undertaken maintenance of under veranda lighting fixtures in some areas, in particular Napier and Hastings. The costs associated with this:

- has been incorporated in the overall regional cost base, and
- are not recovered through this price code or any other specific service charge.

This legacy practice is a consequence of the historic and arbitrary division of responsibilities that accompanied reform in both electricity and local government. However, given the focus and scope of regulated electricity distribution activities in 2020 it is no longer appropriate for Unison to continue this activity. Responsibility for this should be a matter between Council, landlords and tenants of areas where lighting is required under District Plan rules. Unison intends to engage directly with affected stakeholders including retailers and Councils about our proposal to discontinue this activity. To give time for this engagement, consideration of feedback as well as a window for transition of responsibilities Unison intend to continue carrying out maintenance in those areas until 31 March 2021.

This proposal does not impact the eligibility or level of charges associated with this price code.

6.3 Unmetered supply: Price codes U01, U02 and U03

6.3.1 Unmetered Supply (other than Streetlights) – U01

Consumption will be determined on a case-by-case basis, dependent on load profile.

A **minimum** monthly charge equal to 0.5kW multiplied by the night hours table will apply to all ICPs.

Hawke's Bay Unmetered Supply – Price Category – U01				
Price Option	Price Code	Description	Units	Price 1 April 2020
UNMT	E-H-U01-UNMT	Unmetered supply (other than street lighting) variable charge	\$/kWh	\$ 0.1850

Rotorua/Taupo Unmetered Supply – Price Category – U01				
Price Option	Price Code	Description	Units	Price 1 April 2020
UNMT	E-R-U01-UNMT	Unmetered supply (other than street lighting) variable charge	\$/kWh	\$ 0.1850

Continued on next page

Unmetered Pricing, Continued

6.3 Unmetered supply: Price codes U01, U02 and U03 (cont)

6.3.2 Unmetered Supply (Night Hours) – U02

Consumption will be determined by multiplying the input wattage by a load factor, and the number of night hours as given by the following table.

A minimum load factor of 10% will be applied to the input wattage.

Month	Night Hours for All Regions
January	298
February	296
March	360
April	386
May	428
June	430
July	428
August	412
September	365
October	341
November	298
December	289

Hawke's Bay Unmetered Supply – Price Category – U02				
Price Option	Price Code	Description	Units	Price 1 April 2020
UNMT	E-H-U02-UNMT	Unmetered supply (night hours) variable charge	\$/kWh	\$ 0.1850

Rotorua/Taupo Unmetered Supply – Price Category – U02				
Price Option	Price Code	Description	Units	Price 1 April 2020
UNMT	E-R-U02-UNMT	Unmetered supply (night hours) variable charge	\$/kWh	\$ 0.1850

Continued on next page

Unmetered Pricing, Continued

6.3 Unmetered supply: Price codes U01, U02 and U03 (cont)

6.3.3 Unmetered Supply (Streetlighting) – U03

Consumption will be determined by use of a data-logger or by other means whereby consumption can be confirmed each month. An application to connect must be made to Unison for any additions to existing distributed unmetered load ICPs. An updated data file must be sent to Unison each month to confirm the number of fittings and input wattage for each ICP.

Hawke's Bay Unmetered Supply – Price Category – U03				
Price Option	Price Code	Description	Units	Price 1 April 2020
	F-H-U03	Unmetered supply fixed charge	\$/fixture /day	\$ 0.1550
UNMT	E-H-U03-UNMT	Unmetered supply variable charge	\$/kWh	\$ 0.0150

Rotorua/Taupo Unmetered Supply – Price Category – U03				
Price Option	Price Code	Description	Units	Price 1 April 2020
	F-R-U03	Unmetered supply fixed charge	\$/fixture /day	\$ 0.1550
UNMT	E-R-U03-UNMT	Unmetered supply variable charge	\$/kWh	\$ 0.0150

6.4 Limits for unmetered supplies

A customer must quantify any unmetered load. They may only treat the load as unmetered if it reasonably expects, in any rolling 12 month period:

- the load will not exceed 3,000 kWh or 6,000 kWh, and
- the load is a predictable load of a type approved and published by the Electricity Authority.

This limit does not apply to distributed unmetered load managed in accordance with Part 15 of the Electricity Industry Participation Code 2010.

7. Temporary Supply Pricing

7.1 Introduction

The price categories in this section apply where the consumer's premises are temporary (referred to as 'Temporary Supplies'). Delivery charges contain both a fixed and a variable rate.

All Temporary Supplies must have a metered connection.

The conversion of the Temporary Supply price category into any other price category (including when the building is complete, and the premise is to be occupied) will not count as the first price category change. The purpose of this is to assess the possible application of the price category change fee (see *Section 15*) at a future date.

7.2 Temporary supply: Price categories T1P and T3P

The tables below list temporary supply price categories (T1P and T3P) for Hawke's Bay and Rotorua/Taupō.

Hawke's Bay

Hawke's Bay Temporary Supply Price Codes – T1P and T3P				
Price Option	Price Code	Description	Units	Price 1 April 2020
	F-H-T1P	Temporary supply, single phase fixed charge	\$/day	\$ 1.2650
24UC	E-H-T1P-24UC	Temporary supply, single phase anytime variable charge	\$/kWh	\$ 0.0780
PROJ	E-H-T1P-PROJ	Temporary supply, single phase projected variable charge <i>Cannot be selected by a customer</i>	\$/kWh	\$ 0.0780
	F-H-T3P	Temporary supply, three phase fixed charge	\$/day	\$ 5.8300
24UC	E-H-T3P-24UC	Temporary supply, three phase anytime variable charge	\$/kWh	\$ 0.0530
PROJ	E-H-T3P-PROJ	Temporary supply, three phase projected variable charge <i>Cannot be selected by a customer</i>	\$/kWh	\$ 0.0530

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Temporary Supply Pricing, Continued

7.2 Temporary Rotorua/Taupo supply: Price categories T1P and T3P (cont)

Rotorua/Taupo Temporary Supply Price Codes – T1P and T3P				
Price Option	Price Code	Description	Units	Price 1 April 2020
	F-R-T1P	Temporary supply, single phase fixed charge	\$/day	\$ 1.3000
24UC	E-R-T1P-24UC	Temporary supply, single phase anytime variable charge	\$/kWh	\$ 0.0700
PROJ	E-R-T1P-PROJ	Temporary supply, single phase projected variable charge <i>Cannot be selected by a customer</i>	\$/kWh	\$ 0.0700
	F-R-T3P	Temporary supply, three phase fixed charge	\$/day	\$ 5.1700
24UC	E-R-T3P-24UC	Temporary supply, three phase anytime variable charge	\$/kWh	\$ 0.0500
PROJ	E-R-T3P-PROJ	Temporary supply, three phase projected variable charge <i>Cannot be selected by a customer</i>	\$/kWh	\$ 0.0500

8. General Conditions for Residential and General Consumers

8.1 Accumulative pricing

All residential or general consumers pay both fixed daily charges and variable charges. These charges are based on their accumulated consumption over the typical monthly billing period.

There are multiple price options available for the variable component of these charges. This includes both uncontrolled and controlled load services for accumulation based consumption. Refer to *Section 4* for a detailed description of all the variable price options.

The price options available are dependent on the:

- wiring into the consumer's load control equipment, and
- meter configuration for the ICP.

For each meter's setup there will be a matching variable pricing option.

8.2 Time of Use (TOU) pricing

Unison offers TOU options to Residential or General consumers. The aim of this offer is to provide some incentive to actively manage the level of their consumption and when it occurs. This can help Unison to reduce the load on its network and assets.

Unison requires consumers to have half hourly metering and appropriate registers at their ICP. This metering enables TOU data to be collected, together with a retail pricing plan that creates material incentives to shift consumption from On-Peak periods.

Retailers must obtain Unison's approval before selecting or switching consumers to TOU options.

Once approved, retailers will need to provide appropriate EIEP1 data for billing. They must be willing on request to provide the half hour data to verify that EIEP1 data, within a reasonable timeframe.

Unison's TOU charges consist of a fixed daily charge **and** a variable charge being either:

- On-Peak charges as well as Off-Peak charges (i.e. price options ONPK and OFPK), **or**
- On-Peak charges, Off-Peak charges and separately metered controlled charges (i.e. price options ONPK, OFPK and CTRL).

EIEP1 is to be used for billing.

At Unison's discretion, the customer will on reasonable request from the Unison, and within a reasonable timeframe, provide Unison with any half-hourly data required to verify the EIEP1 data submitted.

Continued on next page

General Conditions for Residential and General Consumers, Continued

8.3 Electric vehicles (EVs)

Unison is supportive of the growing use of EVs on New Zealand roads, and their contribution to clean energy use and reduced carbon emissions.

Unison's network supports wider adoption and use of EVs through:

- the deployment of public direct current (DC) charging stations in key locations across regions covered by its network, and
- support of owners charging their batteries at their own home.

Residential consumers can charge their EV from home on a standard 10 Amp plug or an AC fast charging set up. Consumers must have installed the appropriately rated circuits and connections (see the charging pages for EVs on Unison's public website).

Unison offers residential EV consumers a range of price options. These enable EV consumers to control the impact that charging their EV's batteries has on their total consumption and costs of electricity. This includes:

- controlled load price options (CTRL, NITE, CTUD) under the residential price categories, and
- the availability of separate TOU price categories (TLU, THU).

This range of options allows consumers to take advantage of:

- price differences for controlled vs uncontrolled, and
- on and off peak periods of electricity consumption.

See *Sections 4* and *9* for further explanations of these price options and relevant eligibility criteria.

8.4 Restricted price option combinations

Over years pricing approaches have changed to better reflect a cost and service based delivery approach. During time, some combination of price options have been withdrawn, or are no longer appropriate.

The following combinations of price options are therefore available only on application to Unison, and at Unison's sole discretion.

Unison may permit the use of these combinations of prices on a case-by-case basis. In order for approval to be granted, the retailer must supply Unison with evidence to verify the consumer's meter arrangement matches the proposed pricing combination. It will be at Unison's discretion to judge what evidence is sufficient, to grant approval to the requested combination:

- AICO and CTRL
 - NITE only
 - CTRL only
 - AICO and AICO.
-

9. Residential Pricing

9.1 Introduction

The charges in this section are intended to match the electricity capacity needs of residential consumers. They therefore apply to all consumers where:

- the location (ICP) serves as a place of residence, and
- the connection and metering capacity available is up to, and including 1 and 2 phase 60 Amp, and 3 phase 40 Amp.

Unison offers residential consumers the choice of accumulative, time of use (TOU) and distributed generation (DG) pricing options. These options are detailed in the table below.

Retailers must obtain Unison’s approval before selecting or switching consumers to TOU options. The ICP must have a half hourly meter. Unison requires the consumer to be assigned a retail price plan that contains material, consistent time-based incentives for consumers to shift consumption from the On Peak pricing periods. Unison’s approval is at its sole discretion.

For the avoidance of doubt, retailers must assign all consumers on their nominated time-based retail price plan to the TOU price option. Unison will not approve requests to switch consumers to the TOU plan unless they are on some form of time-based retail price plan. Retailers cannot have a portion of consumers on a nominated retail price plan on a TOU plan and a portion on legacy plans (e.g. M11 or M12).

Detailed eligibility and operation of each category are provided in *points 9.2 to 9.7* below.

Price Category	Description and Eligibility
Accumulative Pricing	
M11	Permanent of residence – low fixed charge (DG eligible if connected prior to 1 April 2016)
M12	Permanent place of residence – standard (DG eligible if connected prior to 1 April 2016)
DNR	Non-permanent place of residence (e.g. holiday home)
Time of Use Pricing	
TLU	Permanent place of residence low fixed charge (all DG eligible)
THU	Permanent place of residence standard (all DG eligible)
TCU	Non-permanent place of residence (e.g. holiday home)
Distributed Generation Pricing	
G11	Permanent place of residence, low fixed charge with DG installed after 31 March 2016
G12	Residential standard user connections with DG installed after 31 March 2016

Continued on next page

Residential Pricing, Continued

9.1 Introduction (cont)

EV owners can take advantage of the above TOU options to re-charge their vehicle batteries at off peak periods.

Temporary Builders Supplies are **not** eligible for this group of Residential consumers.

If DG was connected to a residential ICP after 31 March 2016, the consumer can elect to be placed in either the:

- G11 or G12 price category, **or**
- TLU or THU residential TOU price categories.

Refer to *point 9.5 Distribution Generation Pricing*.

9.2 Residential low fixed charge: Price categories M11 or TLU

9.2.1 Overview

M11 (accumulation) and TLU (Time of Use – permanent place of residence low fixed charge) price categories offer consumers a lower fixed daily charge, offset by a higher variable component to delivery charges.

This method targets consumers with lower overall consumption (i.e. less than 8000 kWh per year) and complies with the Electricity (Low Fixed Charge tariff for domestic consumers) Regulations 2004 by offering a maximum 15c per day fixed daily delivery charge.

9.2.2 Eligibility for M11 and TLU Price Categories

These price options are available where the consumer's home:

- is connected to the ICP to which the price category will apply, **and**
- is used or intended for occupation mainly as a place of residence, **and**
- is not normally a place of business whether the business is operated by the consumer or any other entity, **and**
- is the principal place of residence of the consumer (for example, it is not a holiday home), **and**
- is not a separately metered building that is ancillary to the consumer's principal place of residence (for example, a shed, pump or garage), **and**
- M11 cannot have DG connected, while TLU may (if DG was installed prior to 1 April 2016, M11 is valid), **and**
- is not a premises as defined by the Electricity Industry Act 2010 definition of 'domestic premises' that refers to subsections (1)(c) to (k) of section 5 of the Residential Tenancies Act 1986 (for example, it is not part of a club, hostel or premises intended to provide temporary or transient accommodation), **and**

Continued on next page

Residential Pricing, Continued

9.2 Residential low fixed charge: Price categories M11 or TLU (cont)

- is not exempt from the low fixed charge price category coverage under an exemption granted under the Electricity (Low Fixed Charge tariff for domestic consumers) Regulations 2004.

If Unison is satisfied (acting reasonably) that the Low Fixed charge price category has been **incorrectly allocated** to a consumer's ICP (that is, the consumer does not meet the criteria for the Low Fixed charge price category), Unison may in respect of any underpayment by the customer resulting from the incorrect allocation:

- charge the underpayment recovery charge referred to in *point 14.5*
- move the relevant consumer from the Low Fixed charge price category to the Standard price category or other appropriate price category, **and**
- adjust the delivery charges historically accordingly.

These price categories consist of a fixed daily charge plus one or more variable \$/kWh charges.

9.2.3 Residential Low Fixed Charge Price Codes – Accumulative Pricing: Price Category M11

Hawke's Bay

Hawke's Bay Residential Low Fixed Charge Price Codes – M11				
Price Option	Price Code	Description	Units	Price 1 April 2020
	F-H-M11	Fixed charge	\$/day	\$ 0.1500
24UC	E-H-M11-24UC	Uncontrolled variable charge	\$/kWh	\$ 0.1165
AICO	E-H-M11-AICO	All inclusive variable charge <i>- closed for new installations</i>	\$/kWh	\$ 0.0975
CTRL	E-H-M11-CTRL	Controlled variable charge	\$/kWh	\$ 0.0695
CTUD	E-H-M11-CTUD	Day variable charge	\$/kWh	\$ 0.1500
NITE	E-H-M11-NITE	Night variable charge	\$/kWh	\$ 0.0380
PROJ	E-H-M11-PROJ	Projected variable charge <i>Cannot be selected by a customer</i>	\$/kWh	\$ 0.1165
DGEN	E-H-M11-DGEN	Distributed generation export variable charge	\$/kWh	\$ 0.0000

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Residential Pricing, Continued

9.2 Residential low fixed charge: Price categories M11 or TLU (cont)

Rotorua/Taupo

Rotorua/Taupo Residential Low Fixed Charge Price Codes – M11				
Price Option	Price Code	Description	Units	Price 1 April 2020
	F-R-M11	Fixed charge	\$/day	\$ 0.1500
24UC	E-R-M11-24UC	Uncontrolled variable charge	\$/kWh	\$ 0.1095
AICO	E-R-M11-AICO	All inclusive variable charge <i>- closed for new installations</i>	\$/kWh	\$ 0.0925
CTRL	E-R-M11-CTRL	Controlled variable charge	\$/kWh	\$ 0.0675
CTUD	E-R-M11-CTUD	Day variable charge	\$/kWh	\$ 0.1410
NITE	E-R-M11-NITE	Night variable charge	\$/kWh	\$ 0.0360
PROJ	E-R-M11-PROJ	Projected variable charge <i>Cannot be selected by a customer</i>	\$/kWh	\$ 0.1095
DGEN	E-R-M11-DGEN	Distributed generation export variable charge	\$/kWh	\$ 0.0000

9.2.4 Residential Low Fixed Charge Price Codes – Time of Use Pricing: Price Category TLU

Hawke's Bay

Hawke's Bay Residential TOU Low Fixed Charge Price Codes – TLU				
Price Option	Price Code	Description	Units	Price 1 April 2020
	F-H-TLU	Fixed charge	\$/day	\$ 0.1500
CTRL	E-H-TLU-CTRL	Controlled variable charge	\$/kWh	\$ 0.0695
NITE	E-H-TLU-NITE	Night variable charge	\$/kWh	\$ 0.0380
OPPK	E-H-TLU-OPPK	Off peak variable charge	\$/kWh	\$ 0.0795
ONPK	E-H-TLU-ONPK	On peak variable charge	\$/kWh	\$ 0.1855
KVAR	E-H-TLU-KVAR	Power Factor charge	\$/kVAr /month	\$ 7.5500
PROJ	E-H-TLU-PROJ	Projected variable charge <i>Cannot be selected by a customer</i>	\$/kWh	\$ 0.1855
DGEN	E-H-TLU-DGEN	Distributed generation export variable charge	\$/kWh	\$ 0.0000

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Residential Pricing, Continued

9.2 Residential low fixed charge: Price categories M11 or TLU (cont)

Rotorua/Taupo

Rotorua/Taupo Residential TOU Low Fixed Charge Price Codes – TLU				
Price Option	Price Code	Description	Units	Price 1 April 2020
	F-R-TLU	Fixed charge	\$/day	\$ 0.1500
CTRL	E-R-TLU-CTRL	Controlled variable charge	\$/kWh	\$ 0.0675
NITE	E-R-TLU-NITE	Night variable charge	\$/kWh	\$ 0.0360
OFFPK	E-R-TLU-OFFPK	Off peak variable charge	\$/kWh	\$ 0.0685
ONPK	E-R-TLU-ONPK	On peak variable charge	\$/kWh	\$ 0.1855
KVAR	E-R-TLU-KVAR	Power Factor charge	\$/kVAr /month	\$ 7.5500
PROJ	E-R-TLU-PROJ	Projected variable charge <i>Cannot be selected by a customer</i>	\$/kWh	\$ 0.1855
DGEN	E-R-TLU-DGEN	Distributed generation export variable charge	\$/kWh	\$ 0.0000

9.3 Residential standard: Price categories M12 or THU

9.3.1 Overview

The M12 (accumulation) and THU (Time of Use) – permanent place of residence standard price categories apply to consumers using 8,000 kWh or more annual consumption, where the ICP supplies their primary residence.

9.3.2 Eligibility for M12 and THU Price categories

These price options are available where the consumer's home:

- is connected to the ICP to which the price category will apply, **and**
- is used or intended for occupation mainly as a place of residence, **and**
- is not normally a place of business whether the business is operated by the consumer or any other entity, **and**
- is the principal place of residence of the consumer (for example, it is not a holiday home), **and**
- is not a building that is ancillary to the consumer's principal place of residence (for example, a shed, pump or garage) that is separately metered, **and**

Continued on next page

Residential Pricing, Continued

9.3 Residential standard: Price categories M12 or THU (cont)

- is not a premises that is referred to in subsections (a) to (i) of Section 90 of the Electricity Industry Reform Act 1998 (for example, it is not part of a boarding house, hostel or camping ground).

M12 cannot have DG, while THU may (if DG was installed prior to 1 April 2016, M12 is valid).

These price categories consist of a fixed daily charge plus one or more variable \$/kWh charges.

9.3.3 Residential Standard Price Codes – Accumulative Pricing: Price Category M12

Hawke’s Bay

Hawke’s Bay Residential Standard Price Codes – M12				
Price Option	Price Code	Description	Units	Price 1 April 2020
	F-H-M12	Fixed charge	\$/day	\$ 1.1500
24UC	E-H-M12-24UC	Uncontrolled variable charge	\$/kWh	\$ 0.0710
AICO	E-H-M12-AICO	All inclusive variable charge <i>- closed for new installations</i>	\$/kWh	\$ 0.0520
CTRL	E-H-M12-CTRL	Controlled variable charge	\$/kWh	\$ 0.0240
CTUD	E-H-M12-CTUD	Day variable charge	\$/kWh	\$ 0.0920
NITE	E-H-M12-NITE	Night variable charge	\$/kWh	\$ 0.0230
PROJ	E-H-M12-PROJ	Projected variable charge <i>Cannot be selected by a customer</i>	\$/kWh	\$ 0.0710
DGEN	E-H-M12-DGEN	Distributed generation export variable charge	\$/kWh	\$ 0.0000

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Residential Pricing, Continued

**9.3
Residential
Standard:
Price
categories
M12 or THU
(cont)**

Rotorua/Taupo

Rotorua/Taupo Residential Standard Price Codes – M12				
Price Option	Price Code	Description	Units	Price 1 April 2020
	F-R-M12	Fixed charge	\$/day	\$ 1.1500
24UC	E-R-M12-24UC	Uncontrolled variable charge	\$/kWh	\$ 0.0640
AICO	E-R-M12-AICO	All inclusive variable charge <i>- closed for new installations</i>	\$/kWh	\$ 0.0470
CTRL	E-R-M12-CTRL	Controlled variable charge	\$/kWh	\$ 0.0220
CTUD	E-R-M12-CTUD	Day variable charge	\$/kWh	\$ 0.0830
NITE	E-R-M12-NITE	Night variable charge	\$/kWh	\$ 0.0200
PROJ	E-R-M12-PROJ	Projected variable charge <i>Cannot be selected by a customer</i>	\$/kWh	\$ 0.0640
DGEN	E-R-M12-DGEN	Distributed generation export variable charge	\$/kWh	\$ 0.0000

9.3.4 Residential Standard Price Codes – Time of Use Pricing: Price Category THU

Hawke's Bay

Hawke's Bay Residential TOU Standard Price Codes – THU				
Price Option	Price Code	Description	Units	Price 1 April 2020
	F-H-THU	Fixed charge	\$/day	\$ 1.1500
CTRL	E-H-THU-CTRL	Controlled variable charge	\$/kWh	\$ 0.0240
NITE	E-H-THU-NITE	Night variable charge	\$/kWh	\$ 0.0230
OFPK	E-H-THU-OFPK	Off peak variable charge	\$/kWh	\$ 0.0340
ONPK	E-H-THU-ONPK	On peak variable charge	\$/kWh	\$ 0.1400
KVAR	E-H-THU-KVAR	Power Factor charge	\$/kVAr /month	\$ 7.5500
PROJ	E-H-THU-PROJ	Projected variable charge <i>Cannot be selected by a customer</i>	\$/kWh	\$ 0.1400
DGEN	E-H-THU-DGEN	Distributed generation export variable charge	\$/kWh	\$ 0.0000

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Residential Pricing, Continued

9.3 Residential Standard: Price categories M12 or THU (cont)

Rotorua/Taupo

Rotorua/Taupo Residential TOU Standard Price Codes – THU				
Price Option	Price Code	Description	Units	Price 1 April 2020
	F-R-THU	Fixed charge	\$/day	\$ 1.1500
CTRL	E-R-THU-CTRL	Controlled variable charge	\$/kWh	\$ 0.0220
NITE	E-R-THU-NITE	Night variable charge	\$/kWh	\$ 0.0200
OFFPK	E-R-THU-OFFPK	Off peak variable charge	\$/kWh	\$ 0.0230
ONPK	E-R-THU-ONPK	On peak variable charge	\$/kWh	\$ 0.1400
KVAR	E-R-THU-KVAR	Power Factor charge	\$/kVAr /month	\$ 7.5500
PROJ	E-R-THU-PROJ	Projected variable charge <i>Cannot be selected by a customer</i>	\$/kWh	\$ 0.1400
DGEN	E-R-THU-DGEN	Distributed generation export variable charge	\$/kWh	\$ 0.0000

9.4 Non-permanent residential: Price category DNR

The DNR price category applies to a consumer's residence where the consumer is **not** permanently living at that residence (including for example, shearers' quarters and holiday homes).

When a consumer starts permanently living at that residence (so that it becomes a principal place of residence) the customer must notify Unison. They must request that Unison allocate the consumer's ICP to a permanent residential price category and appropriate price option.

Where there is no residence connected to an ICP, the DNR price category cannot apply.

For DNR consumers wishing to take up TOU pricing, customers can elect the TCU price category outlined in *Section 10* instead of the DNR price category. This decision is at the customer's discretion. Fixed and variable charges apply.

Continued on next page

Residential Pricing, Continued

9.4 Non-permanent residential: Price category DNR (cont)

Hawke's Bay

Hawke's Bay Non-Permanent Residential Price Codes – DNR				
Price Option	Price Code	Description	Units	Price 1 April 2020
	F-H-DNR	Fixed charge	\$/day	\$ 1.5000
24UC	E-H-DNR-24UC	Uncontrolled variable charge	\$/kWh	\$ 0.0710
AICO	E-H-DNR-AICO	All inclusive variable charge <i>- closed for new installations</i>	\$/kWh	\$ 0.0520
CTRL	E-H-DNR-CTRL	Controlled variable charge	\$/kWh	\$ 0.0240
CTUD	E-H-DNR-CTUD	Day variable charge	\$/kWh	\$ 0.0920
NITE	E-H-DNR-NITE	Night variable charge	\$/kWh	\$ 0.0230
PROJ	E-H-DNR-PROJ	Projected variable charge <i>Cannot be selected by a customer</i>	\$/kWh	\$ 0.0710
DGEN	E-H-DNR-DGEN	Distributed generation export variable charge	\$/kWh	\$ 0.0000

Rotorua/Taupo

Rotorua/Taupo Non-Permanent Residential Price Codes – DNR				
Price Option	Price Code	Description	Units	Price 1 April 2020
	F-R-DNR	Fixed charge	\$/day	\$ 1.5000
24UC	E-R-DNR-24UC	Uncontrolled variable charge	\$/kWh	\$ 0.0640
AICO	E-R-DNR-AICO	All inclusive variable charge <i>- closed for new installations</i>	\$/kWh	\$ 0.0470
CTRL	E-R-DNR-CTRL	Controlled variable charge	\$/kWh	\$ 0.0220
CTUD	E-R-DNR-CTUD	Day variable charge	\$/kWh	\$ 0.0830
NITE	E-R-DNR-NITE	Night variable charge	\$/kWh	\$ 0.0200
PROJ	E-R-DNR-PROJ	Projected variable charge <i>Cannot be selected by a customer</i>	\$/kWh	\$ 0.0640
DGEN	E-R-DNR-DGEN	Distributed generation export variable charge	\$/kWh	\$ 0.0000

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Residential Pricing, Continued

9.4 Non-permanent residential: Price category DNR (cont)

Eligibility checks are applied by Unison's Commercial team to ensure a consistent approach is applied to consumers who Unison considers are DNR sites. These additional checks include the following:

- a check of the name and contact details for off-site postal addresses
- a check on consumption volume and patterns to confirm consistent occupation, **and**
- a check of the Electoral roll to validate the consumer resides permanently in the region.

By undertaking the above checks, Unison is confident that should a consumer question the validity of placement into the DNR category, there will be sufficient background evidence to be able to make an informed and fair decision.

9.5 Distributed Generation pricing

The Distributed Generation category caters for consumers whose property has DG at their connection, and:

- DG was connected **after** 31 March 2016, **and**
- the capacity of the site is up to, and including 1 and 2 phase 60 Amp and 3 phase 40 Amp, **and**
- they have not been allocated by a customer to TLU or THU, **and**
- they have metering allowing for both import and export of electricity (mandatory for all DG connected consumers).

For connections meeting this criteria customers can elect to place them in either:

- the G11 or G12 category, **or**
- a residential TOU price category, TLU or THU. This is subject to the retailer demonstrating to Unison that the consumer is on a retail price plan that provides material incentives for consumption to be shifted from On-Peak periods. Approval must be sought from Unison, whose approval is at its sole discretion.

The G11 DG price category is a Low Fixed Charge price category where connections are subject to the conditions applying to Unison's other Low Fixed Charge categories, M11 or TLU. Refer to *point 9.2* for more information regarding Low Fixed Charge eligibility. Temporary Supplies are not eligible for these categories.

Continued on next page

Residential Pricing, Continued

9.5 Distributed Generation pricing (cont)

Connections with DG connected **prior** to 31 March 2016 can remain in their current applicable price category for a 'grand parenting' period that expires on 31 March 2021.

Unison retains the right to change this period giving reasonable notice. At the completion of this 'grand parenting' period all connections with DG connected will be transferred to an applicable DG pricing category or its successor.

Consumers wishing to switch from the G11 or G12 price category to a category where DG pricing does not apply, for instance M11 or M12, must provide evidence of permanent removal of DG.

9.6 DG price codes: Price category G11

Hawke's Bay

Hawke's Bay Distributed Generation Low Fixed Charge Price Codes – G11				
Price Option	Price Code	Description	Units	Price 1 April 2020
	F-H-G11	Fixed charge	\$/day	\$ 0.1500
24UC	E-H-G11-24UC	Uncontrolled variable charge	\$/kWh	\$ 0.1410
AICO	E-H-G11-AICO	All inclusive variable charge - closed for new installations	\$/kWh	\$ 0.1220
CTRL	E-H-G11-CTRL	Controlled variable charge	\$/kWh	\$ 0.0940
CTUD	E-H-G11-CTUD	Day variable charge	\$/kWh	\$ 0.1810
NITE	E-H-G11-NITE	Night variable charge	\$/kWh	\$ 0.0470
PROJ	E-H-G11-PROJ	Projected variable charge <i>Cannot be selected by a customer</i>	\$/kWh	\$ 0.1410
DGEN	E-H-G11-DGEN	Distributed generation export variable charge	\$/kWh	\$ 0.0000

Continued on next page

Residential Pricing, Continued

9.6 DG price codes:
 Price category G11
 (cont)

Rotorua/Taupo

Rotorua/Taupo Distributed Generation Low Fixed Charge Price Codes – G11				
Price Option	Price Code	Description	Units	Price 1 April 2020
	F-R-G11	Fixed charge	\$/day	\$ 0.1500
24UC	E-R-G11-24UC	Uncontrolled variable charge	\$/kWh	\$ 0.1340
AICO	E-R-G11-AICO	All inclusive variable charge <i>- closed for new installations</i>	\$/kWh	\$ 0.1170
CTRL	E-R-G11-CTRL	Controlled variable charge	\$/kWh	\$ 0.0920
CTUD	E-R-G11-CTUD	Day variable charge	\$/kWh	\$ 0.1530
NITE	E-R-G11-NITE	Night variable charge	\$/kWh	\$ 0.0440
PROJ	E-R-G11-PROJ	Projected variable charge <i>Cannot be selected by a customer</i>	\$/kWh	\$ 0.1340
DGEN	E-R-G11-DGEN	Distributed generation export variable charge	\$/kWh	\$ 0.0000

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Residential Pricing, Continued

9.7 DG price codes:
Price category G12

Hawke's Bay

Hawke's Bay Distributed Generation Standard Price Codes – G12				
Price Option	Price Code	Description	Units	Price 1 April 2020
	F-H-G12	Fixed charge	\$/day	\$ 1.6980
24UC	E-H-G12-24UC	Uncontrolled variable charge	\$/kWh	\$ 0.0710
AICO	E-H-G12-AICO	All inclusive variable charge <i>- closed for new installations</i>	\$/kWh	\$ 0.0520
CTRL	E-H-G12-CTRL	Controlled variable charge	\$/kWh	\$ 0.0240
CTUD	E-H-G12-CTUD	Day variable charge	\$/kWh	\$ 0.0920
NITE	E-H-G12-NITE	Night variable charge	\$/kWh	\$ 0.0230
PROJ	E-H-G12-PROJ	Projected variable charge <i>Cannot be selected by a customer</i>	\$/kWh	\$ 0.0710
DGEN	E-H-G12-DGEN	Distributed generation export variable charge	\$/kWh	\$ 0.0000

Rotorua/Taupo

Rotorua/Taupo Distributed Generation Standard Price Codes – G12				
Price Option	Price Code	Description	Units	Price 1 April 2020
	F-R-G12	Fixed charge	\$/day	\$ 1.7000
24UC	E-R-G12-24UC	Uncontrolled variable charge	\$/kWh	\$ 0.0640
AICO	E-R-G12-AICO	All inclusive variable charge <i>- closed for new installations</i>	\$/kWh	\$ 0.0470
CTRL	E-R-G12-CTRL	Controlled variable charge	\$/kWh	\$ 0.0220
CTUD	E-R-G12-CTUD	Day variable charge	\$/kWh	\$ 0.0830
NITE	E-R-G12-NITE	Night variable charge	\$/kWh	\$ 0.0200
PROJ	E-R-G12-PROJ	Projected variable charge <i>Cannot be selected by a customer</i>	\$/kWh	\$ 0.0640
DGEN	E-R-G12-DGEN	Distributed generation export variable charge	\$/kWh	\$ 0.0000

10. General Price Category

10.1 Introduction

The price categories in this section apply to connections:

- that do **not** qualify for any of the Residential price categories in *Section 9*
- that are connected to the Low Voltage network, and
- where their capacity is up to and including 1 and 2 phase 60 Amp, and 3 phase 20 Amp.

Temporary Supplies do **not** qualify for this group.

There are three price categories for this group of consumers, all of which provide for a fixed daily charge, and one or more variable \$/kWh charges:

- **NDL:** Consumers with consumption less than 6,000 kWh per annum (Low User), **and**
- **NDH:** Consumers with consumption greater than 6,000 kWh per annum (High User), **and**
- **TCU:** Consumers within the General category that elect to be on a TOU plan.

The allocation of a consumer to either the NDH or NDL price category is based on the consumption submitted in the previous calendar year. Unison reserves the right to reassess a consumer if:

- there has been a change of behaviour at the installation during the current year, and
- it could be reasonably assumed that the consumption for the coming 12 month period would clearly fit into a different category.

Continued on next page

General Price Category, Continued

10.2 General
low user
price codes:
Price
category NDL

Hawke's Bay

Hawkes Bay General Low User Price Codes – NDL				
Price Option	Price Code	Description	Units	Price 1 April 2020
	F-H-NDL	Fixed charge	\$/day	\$ 1.5500
24UC	E-H-NDL-24UC	Uncontrolled variable charge	\$/kWh	\$ 0.0660
CTRL	E-H-NDL-CTRL	Controlled variable charge	\$/kWh	\$ 0.0400
CTUD	E-H-NDL-CTUD	Day variable charge	\$/kWh	\$ 0.0900
NITE	E-H-NDL-NITE	Night variable charge	\$/kWh	\$ 0.0220
PROJ	E-H-NDL-PROJ	Projected variable charge <i>Cannot be selected by a customer</i>	\$/kWh	\$ 0.0660
DGEN	E-H-NDL-DGEN	Distributed generation export variable charge	\$/kWh	\$ 0.0000

Rotorua/Taupo

Rotorua/Taupo General Low User Price Codes – NDL				
Price Option	Price Code	Description	Units	Price 1 April 2020
	F-R-NDL	Fixed charge	\$/day	\$ 1.5500
24UC	E-R-NDL-24UC	Uncontrolled variable charge	\$/kWh	\$ 0.0570
CTRL	E-R-NDL-CTRL	Controlled variable charge	\$/kWh	\$ 0.0340
CTUD	E-R-NDL-CTUD	Day variable charge	\$/kWh	\$ 0.0770
NITE	E-R-NDL-NITE	Night variable charge	\$/kWh	\$ 0.0200
PROJ	E-R-NDL-PROJ	Projected variable charge <i>Cannot be selected by a customer</i>	\$/kWh	\$ 0.0570
DGEN	E-R-NDL-DGEN	Distributed generation export variable charge	\$/kWh	\$ 0.0000

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General Price Category, Continued

10.3 General
 high user
 price codes:
 Price
 category NDH

Hawke's Bay

Hawke's Bay General High User Price Codes - NDH				
Price Option	Price Code	Description	Units	Price 1 April 2020
	F-H-NDH	Fixed charge	\$/day	\$ 1.1500
24UC	E-H-NDH-24UC	Uncontrolled variable charge	\$/kWh	\$ 0.0900
CTRL	E-H-NDH-CTRL	Controlled variable charge	\$/kWh	\$ 0.0540
CTUD	E-H-NDH-CTUD	Day variable charge	\$/kWh	\$ 0.1220
NITE	E-H-NDH-NITE	Night variable charge	\$/kWh	\$ 0.0300
PROJ	E-H-NDH-PROJ	Projected variable charge <i>Cannot be selected by a customer</i>	\$/kWh	\$ 0.0900
DGEN	E-H-NDH-DGEN	Distributed generation export variable charge	\$/kWh	\$ 0.0000

Rotorua/Taupo

Rotorua/Taupo General High User Price Codes - NDH				
Price Option	Price Code	Description	Units	Price 1 April 2020
	F-R-NDH	Fixed charge	\$/day	\$ 1.1500
24UC	E-R-NDH-24UC	Uncontrolled variable charge	\$/kWh	\$ 0.0810
CTRL	E-R-NDH-CTRL	Controlled variable charge	\$/kWh	\$ 0.0490
CTUD	E-R-NDH-CTUD	Day variable charge	\$/kWh	\$ 0.1100
NITE	E-R-NDH-NITE	Night variable charge	\$/kWh	\$ 0.0270
PROJ	E-R-NDH-PROJ	Projected variable charge <i>Cannot be selected by a customer</i>	\$/kWh	\$ 0.0810
DGEN	E-R-NDH-DGEN	Distributed generation export variable charge	\$/kWh	\$ 0.0000

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General Price Category, Continued

**10.4 General TOU price codes:
 Price category TCU**

Hawke's Bay

Hawke's Bay General TOU Price Codes – TCU				
Price Option	Price Code	Description	Units	Price 1 April 2020
	F-H-TCU	Fixed charge	\$/day	\$ 1.1500
CTRL	E-H-TCU-CTRL	Controlled variable charge	\$/kWh	\$ 0.0540
OFFPK	E-H-TCU-OFFPK	Off peak variable charge	\$/kWh	\$ 0.0340
ONPK	E-H-TCU-ONPK	On peak variable charge	\$/kWh	\$ 0.1400
DGEN	E-H-TCU-DGEN	Distributed generation export variable charge	\$/kWh	\$ 0.0000
KVAR	E-H-TCU-KVAR	Power Factor charge	\$/kVAR/month	\$ 7.5500
PROJ	E-H-TCU-PROJ	Projected variable charge <i>Cannot be selected by a customer</i>	\$/kWh	\$ 0.1400

Rotorua/Taupo

Rotorua/Taupo General TOU Price Codes – TCU				
Price Option	Price Code	Description	Units	Price 1 April 2020
	F-R-TCU	Fixed charge	\$/day	\$ 1.1500
CTRL	E-R-TCU-CTRL	Controlled variable charge	\$/kWh	\$ 0.0220
OFFPK	E-R-TCU-OFFPK	Off peak variable charge	\$/kWh	\$ 0.0230
ONPK	E-R-TCU-ONPK	On peak variable charge	\$/kWh	\$ 0.1400
DGEN	E-R-TCU-DGEN	Distributed generation export variable charge	\$/kWh	\$ 0.0000
KVAR	E-R-TCU-KVAR	Power Factor charge	\$/kVAR/month	\$ 7.5500
PROJ	E-R-TCU-PROJ	Projected variable charge <i>Cannot be selected by a customer</i>	\$/kWh	\$ 0.1400

11. Commercial Pricing

11.1 Introduction

The price categories in this section apply to consumers whose capacity is:

- greater than 1 and 2 phase 60 Amp and 3 phase 20 Amp, and
- less than or equal to 3 phase 1500 Amp.

The table in *point 2.4* is to be used to ensure consumers in this group are allocated to the correct price category for the capacity of their ICP.

Temporary Builders' Supplies do not qualify for this group of consumers.

11.2 Price option requirements

11.2.1 Overview

All price options for Commercial categories comprise a combination of a fixed daily charge and multiple variable charges based on consumption or demand.

11.2.2 Time of Use Metering, Pricing and Billing

To accurately determine consumption and other service factors, Unison requires TOU meters and EIEP3 formatted data submissions be used for **all** consumers in the larger Commercial price categories MC3, MC5, MC6, MC7, MC8 and MC9.

For smaller commercial consumers in the MC1 and MC2 price categories, Unison provides the **option** of accumulative or TOU pricing. The latter is available where the consumer ICP has a TOU configured meter and register.

Where a MC1 or MC2 consumer has a TOU meter, the customer may elect one of the following two billing options:

- submit billing data as EIEP3 in which case the quantity will be billed on the TOU pricing outlined in this section, or
- submit billing data as EIEP1 in which case the quantity will be billed on the accumulative type prices.

If a consumer elects to change the billing option, this may only be performed once in any annual pricing period.

Where data is submitted on EIEP3 format and therefore charged using TOU pricing it is the preference of Unison, where possible, that retailer switching occurs on the 1st day of the month. As TOU price options are monthly charges this will allow a more seamless billing process matching Customer Pricing Structures.

Within the Commercial price categories TOU price options may only apply where the structure of pricing charged to the consumer reasonably matches that which Unison charges the customer.

Unison accepts that the customer's definition of on peak and off peak periods may not match precisely with those of Unison. Unison has the discretion to determine whether the price charged to the consumer reasonably matches Unison's prices.

Continued on next page

Commercial Pricing, Continued

11.3 Small commercial price options

The following price options apply to consumers in the MC1 and MC2 price categories. These are consumers with capacity between 14 and 138 kVA.

Consumers in these categories will pay a fixed daily charge together with multiple variable price options that match to the meter configuration for the ICP and wiring in to the consumer's load control mechanism. Refer to *Section 4* for a detailed description of all the variable price options and *point 11.4* for details of the charges.

The variable price options for these categories may be combined to form the following **combinations**, provided the requirements outlined in *Section 4* are satisfied:

- 24UC only
- 24UC and CTRL
- 24UC and NITE
- NITE and CTUD, or
- SOPD, WOPD, DMND and KVAR (TOU ICPs).

Other price option combinations are available with the prior approval of Unison. Fixed daily charges also apply.

Continued on next page

Commercial Pricing, Continued

11.4 Small commercial price codes: Price categories MC1 and MC2

Hawke's Bay

Hawke's Bay Commercial Accumulative and TOU Price Codes – MC1 and MC2				
Price Option	Price Code	Description	Units	Price 1 April 2020
	F-H-MC1	Fixed charge >14 kVA and <=69 kVA	\$/day	\$ 5.3000
	F-H-MC2	Fixed charge >69 kVA and <=138 kVA	\$/day	\$ 10.5000
24UC	E-H-MC-24UC	Uncontrolled variable charge	\$/kWh	\$ 0.0480
CTRL	E-H-MC-CTRL	Controlled variable charge	\$/kWh	\$ 0.0290
CTUD	E-H-MC-CTUD	Day variable charge	\$/kWh	\$ 0.0620
NITE	E-H-MC-NITE	Night variable charge	\$/kWh	\$ 0.0160
SOPD	E-H-MC-SOPD	Summer On Peak Demand charge	\$/kW/month	\$ 3.5000
WOPD	E-H-MC-WOPD	Winter On Peak Demand charge	\$/kW/month	\$ 7.0000
DMND	E-H-MC-DMND	Anytime Maximum Demand charge	\$/kW/month	\$ 2.5500
KVAR	E-H-MC-KVAR	Power Factor charge	\$/kVAr/month	\$ 7.5500
PROJ	E-H-MC-PROJ	Projected variable charge <i>Cannot be selected by a customer</i>	\$/kWh	\$ 0.0480
DGEN	E-H-MC-DGEN	Distributed generation export variable charge	\$/kWh	\$ 0.0000

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Commercial Pricing, Continued

11.4 Small commercial price codes: Price categories MC1 and MC2 (cont)

Rotorua/Taupo

Rotorua/Taupo Commercial Accumulative and TOU Price Codes – MC1 and MC2				
Price Option	Price Code	Description	Units	Price 1 April 2020
	F-R-MC1	Fixed charge >14 kVA and <=69 kVA	\$/day	\$ 4.7000
	F-R-MC2	Fixed charge >69 kVA and <=138 kVA	\$/day	\$ 10.5000
24UC	E-R-MC-24UC	Uncontrolled variable charge	\$/kWh	\$ 0.0450
CTRL	E-R-MC-CTRL	Controlled variable charge	\$/kWh	\$ 0.0270
CTUD	E-R-MC-CTUD	Day variable charge	\$/kWh	\$ 0.0580
NITE	E-R-MC-NITE	Night variable charge	\$/kWh	\$ 0.0150
SOPD	E-R-MC-SOPD	Summer On Peak Demand charge	\$/kW/month	\$ 3.5000
WOPD	E-R-MC-WOPD	Winter On Peak Demand charge	\$/kW/month	\$ 7.0000
DMND	E-R-MC-DMND	Anytime Maximum Demand charge	\$/kW/month	\$ 2.5500
KVAR	E-R-MC-KVAR	Power Factor charge	\$/kVAr/month	\$ 7.5500
PROJ	E-R-MC-PROJ	Projected variable charge <i>Cannot be selected by a customer</i>	\$/kWh	\$ 0.0450
DGEN	E-R-MC-DGEN	Distributed generation export variable charge	\$/kWh	\$ 0.0000

11.5 Large commercial price options

The following price options apply to commercial consumers MC3, MC5, MC6, MC7, MC8 and MC9 price categories.

All ICP's in these categories will pay fixed daily charges per the schedules below, together with the following combination of variable price options:

- SOPD
- WOPD
- DMND, and
- KVAR.

TOU meters and EIEP3 formatted data submissions are mandatory for **all** of these consumers.

Continued on next page

Commercial Pricing, Continued

11.5 Large commercial price options (cont)

If a consumer is in **breach** of this policy and does not have a TOU meter installed, and the SOPD, WOPD and DMND quantities cannot be calculated. The following combination of price options will apply, as well as fixed daily charges:

- DEFT, and
- KVAR.

See *Section 4* for details on each price option.

11.6 Large commercial price codes: Price categories MC3, MC5 to MC9

Hawke's Bay

Hawke's Bay Commercial Price Codes – MC3, MC5 to MC9				
Price Option	Price Code	Description	Units	Price 1 April 2020
	F-H-MC3	Fixed charge >138 kVA and <=277 kVA	\$/day	\$ 20.5000
	F-H-MC5	Fixed charge >277 kVA and <=436 kVA	\$/day	\$ 28.0000
	F-H-MC6	Fixed charge >436 kVA and <=554 kVA	\$/day	\$ 33.0000
	F-H-MC7	Fixed charge >554 kVA and <=693 kVA	\$/day	\$ 38.0000
	F-H-MC8	Fixed charge >693 kVA and <=866 kVA	\$/day	\$ 43.0000
	F-H-MC9	Fixed charge >866 kVA and <=1,039 kVA	\$/day	\$ 50.0000
SOPD	E-H-MC-SOPD	Summer On Peak Demand charge	\$/kW/month	\$ 3.5000
WOPD	E-H-MC-WOPD	Winter On Peak Demand charge	\$/kW/month	\$ 7.0000
DMND	E-H-MC-DMND	Anytime Maximum Demand charge	\$/kW/month	\$ 2.5500
KVAR	E-H-MC-KVAR	Power Factor charge	\$/kVar/month	\$ 7.5500
DEFT	E-H-MC-DEFT	Default charge where TOU meter is required but not installed	\$/kWh	\$ 0.0580
DGEN	E-H-MC-DGEN	Distributed generation export variable charge	\$/kWh	\$ 0.0000

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Commercial Pricing, Continued

11.6 Large commercial price codes: Price categories MC3, MC5 to MC9 (cont)

Rotorua/Taupo

Rotorua/Taupo Commercial Price Codes – MC3, MC5 to MC9				
Price Option	Price Code	Description	Units	Price 1 April 2020
	F-R-MC3	Fixed charge >138 kVA and <=277 kVA	\$/day	\$ 20.0000
	F-R-MC5	Fixed charge >277 kVA and <=436 kVA	\$/day	\$ 27.0000
	F-R-MC6	Fixed charge >436 kVA and <=554 kVA	\$/day	\$ 33.0000
	F-R-MC7	Fixed charge >554 kVA and <=693 kVA	\$/day	\$ 40.0000
	F-R-MC8	Fixed charge >693 kVA and <=866 kVA	\$/day	\$ 46.0000
	F-R-MC9	Fixed charge >866 kVA and <=1,039 kVA	\$/day	\$ 52.0000
SOPD	E-R-MC-SOPD	Summer On Peak Demand charge	\$/kW/month	\$ 3.5000
WOPD	E-R-MC-WOPD	Winter On Peak Demand charge	\$/kW/month	\$ 7.0000
DMND	E-R-MC-DMND	Anytime Maximum Demand charge	\$/kW/month	\$ 2.5500
KVAR	E-R-MC-KVAR	Power Factor charge	\$/kVAr/month	\$ 7.5500
DEFT	E-R-MC-DEFT	Default charge where TOU meter is required but not installed	\$/kWh	\$ 0.0540
DGEN	E-R-MC-DGEN	Distributed generation export variable charge	\$/kWh	\$ 0.0000

11.7 Dedicated equipment charges

11.7.1 Introduction

This section applies to consumers in all commercial price categories that are connected to the High Voltage network via dedicated transformers owned by Unison. These consumers receive a higher level of service and as such attract a dedicated transformer charge to reflect this.

Note

These charges and discounts are in addition to other applicable charges.

Where a consumer's transformer is of a size that does not align to a specified price option, the applicable price option is the one for the next highest specified transformer size. For example, a 250kVA transformer will be charged using the 300kVA transformer price option.

Continued on next page

Commercial Pricing, Continued

11.7 Dedicated equipment charges (cont)

11.7.2 Dedicated Equipment Charges Price Codes

Hawke's Bay

Hawke's Bay Dedicated Equipment Charges – MC1 through to MC9				
Price Option	Price Code	Description	Units	Price 1 April 2020
T020	F-H-MC-T020	Dedicated transformer - Capacity 200kVA	\$/day	\$ 5.0000
T030	F-H-MC-T030	Dedicated transformer - Capacity 300kVA	\$/day	\$ 6.6000
T050	F-H-MC-T050	Dedicated transformer - Capacity 500kVA	\$/day	\$ 8.6500
T075	F-H-MC-T075	Dedicated transformer - Capacity 750kVA	\$/day	\$ 10.7500
T100	F-H-MC-T100	Dedicated transformer - Capacity 1,000kVA	\$/day	\$ 12.7500
T150	F-H-MC-T150	Dedicated transformer - Capacity 1,500kVA	\$/day	\$ 14.0000

Rotorua/Taupo

Rotorua/Taupo Dedicated Equipment Charges – MC1 through to MC9				
Price Option	Price Code	Description	Units	Price 1 April 2020
T020	F-R-MC-T020	Dedicated transformer - Capacity 200kVA	\$/day	\$ 5.0000
T030	F-R-MC-T030	Dedicated transformer - Capacity 300kVA	\$/day	\$ 6.6000
T050	F-R-MC-T050	Dedicated transformer - Capacity 500kVA	\$/day	\$ 8.6500
T075	F-R-MC-T075	Dedicated transformer - Capacity 750kVA	\$/day	\$ 10.7500
T100	F-R-MC-T100	Dedicated transformer - Capacity 1,000kVA	\$/day	\$ 12.7500
T150	F-R-MC-T150	Dedicated transformer - Capacity 1,500kVA	\$/day	\$ 14.0000

Continued on next page

Commercial Pricing, Continued

11.8 Consumer owned asset discount

This section covers a discount applying to some consumers in *point 11.7*. The discount is intended to reflect the consumer's investment made in the purchase of transformer(s) **prior to 1 April 2011**.

The discount is a flat rate per consumer independent of the size or number of transformers that are owned by the consumer or third party. This discount is applied where:

- the consumer was in the L40 price category as at 1 April 2011
- the consumer, or a third party, owned the dedicated transformer as at 1 April 2011, **and**
- the ICP to which the discount is to apply was supplied by the dedicated transformer, or another dedicated transformer of the same kVA rating, as at 1 April 2011.

Note

This discount is in addition to all other applicable charges.

Hawke's Bay

Hawke's Bay Consumer Owned Asset Discount				
Price Option	Price Code	Description	Units	Price 1 April 2020
COAD	F-H-MC-COAD	Discount for consumer or third party owned transformer	\$/day	\$ -1.9000

Rotorua/Taupo

Rotorua/Taupo Consumer Owned Asset Discount				
Price Option	Price Code	Description	Units	Price 1 April 2020
COAD	F-R-MC-COAD	Discount for consumer or third party owned transformer	\$/day	\$ -1.9000

12. Large Consumer Pricing

12.1 Introduction

The large consumer/I60 price category applies to consumers with capacity greater than 1037kVA.

Capacity refers to the capacity of the consumer's **site**. There may be:

- more than one ICP on a site, and
- individual ICPs within the site may or may not have capacity greater than 1037kVA.

Unison will determine at its sole discretion the ICPs constituting the consumer's site and whether the site exceeds the 1037 kVA threshold.

Price category I60 may apply, at Unison's sole discretion, to other consumers with a capacity less than 1,037 kVA where:

- a consumer has a dedicated supply system which is quite different and separate from the remainder of the supply network, **or**
- a consumer is connected at, or close to, a transmission connection point and the inclusion of the cost of average shared network would increase their network price above stand-alone costs, **or**
- the site has embedded generation, **or**
- inequitable treatment of otherwise comparable consumers arising from the 1,037 kVA threshold (e.g. residential embedded networks), **or**
- the consumer's consumption results in Unison incurring transmission interconnection costs significantly different to transmission interconnection costs that result from otherwise comparable consumers, **or**
- the consumer's load profile is significantly different from otherwise comparable consumers, **or**
- the consumer and Unison agree the consumer will be individually priced.

TOU meters are mandatory for the I60 group of consumers.

A power factor charge also applies where the consumer's power factor is less than 0.95 as outlined in *point 4.11*.

Continued on next page

Large Consumer Pricing, Continued

12.2 Large consumer price options

Delivery charges for the I60 price category are calculated on an individual basis, and may contain a mixture of fixed and variable rates.

Charges are subject to periodic review based on site-specific information, which may include assets employed and/or AMD. Unison will give the customer 45 days' notice of new individual charges.

Hawke's Bay

Hawke's Bay Industrial Price Codes – I60				
Price Option	Price Code	Description	Units	Price 1 April 2020
	F-H-I60-xxx	Capacity >=1MVA. Individually priced	\$/day	\$ POA
KVAR	E-H-I60-KVAR	Power Factor charge	\$/kVAr/month	\$ 7.5500
DEFT	E-H-I60-DEFT	Default charge where TOU meter is required but not installed	\$/kWh	\$ 0.0580
DGEN	E-H-I60-DGEN	Distributed generation export variable charge	\$/kWh	\$ 0.0000

Rotorua/Taupo

Rotorua/Taupo Industrial Price Codes – I60				
Price Option	Price Code	Description	Units	Price 1 April 2020
	F-R-I60-xxx	Capacity >=1MVA. Individually priced	\$/day	\$ POA
KVAR	E-R-I60-KVAR	Power Factor charge	\$/kVAr/month	\$ 7.5500
DEFT	E-R-I60-DEFT	Default charge where TOU meter is required but not installed	\$/kWh	\$ 0.0540
DGEN	E-R-I60-DGEN	Distributed generation export variable charge	\$/kWh	\$ 0.0000

13. Load Management System – Technical Specification

13.1 Introduction

Unison’s load management service supports the efficient and secure operation of the distribution network for the benefit of retailers and consumers. To maintain the integrity of this service it is important that the replacement and installation of new load control equipment by MEPs is coordinated with the characteristics of Unison’s load management system in each network area. The technical specification for each of Unison’s network areas is provided below.

13.2 Hawke’s Bay

In Hawke’s Bay, Unison operates a load management system using ripple injection plants operating at 300 Hz. In older area of Unison’s Hawke’s Bay network, a pilot wire network is also in operation. Details of these systems are outlined in the following technical specification:

Circuit No.	Operation	Area	GXP
No. 1 HW	DC Pilot	Hastings Central	WTU
No. 2 HW	DC Pilot	Flaxmere	FHL
No. 3 HW	DC Pilot	Mahora, part on Ch 19 Ripple	WTU
No. 4 HW	DC Pilot	Whakatu, Clive, Haumoana, (Ch17 Te Awanga and Clifton)	WTU
No. 5 HW	RTU	Havelock North and Arataki	WTU, FHL
No. 6 HW	DC Pilot	Hastings North East Area	WTU
No. 7 HW	DC Pilot	Camberley and Frimley	FHL
No. 8 HW	DC Pilot	Napier Central	RDF
No. 9 HW	DC Pilot	Taradale	RDF
No.10 HW	DC Pilot	Tannery/Pirimai/Greenmeadows	RDF
No.11 HW	DC Pilot	Marewa, Westshore, Awatoto, Onekawa, Maraenui	WTU
No.12 HW	DC Pilot		RDF
CH 5	Ripple	All Areas VAD Control	
CH 6	Ripple	(exTOU easypay)	
CH 7	Ripple	All Areas On – @ 23:00 Off @ 07:00	
CH 8	Ripple	All Areas On – @ 23:00 Off @ 07:00	
CH 9	Ripple	Low Frequency Load Shed All Areas	
CH 11	Ripple	Low Frequency Load Shed All Areas	
CH 10	Ripple	Substations ex pilots	
CH 12	Ripple		
CH 13	Ripple	RURAL HW All Areas	All
CH 14	Ripple	CITY HW	WTU
CH 15	Ripple	CITY HW, Marewa and Bluff Hill	WTU
CH 16	Ripple	Napier HW – LFLS Capable	RDF
CH 17	Ripple	Hastings HW – LFLS Capable	FHL

Continued on next page

Load Management System – Technical Specification, Continued

13.2 Hawke’s Bay (cont)

Channel	Operation	Area	GXP
CH 18	Ripple	Napier HW – LFLS Capable	RDF
CH 19	Ripple	Hastings HW – LFLS Capable	WTU
CH 20	Ripple	Hastings HW – LFLS Capable	FHL
CH 23	Ripple	Northern Area	
CH 24	Ripple	Southern Area	
CH 25	Ripple	All Areas	
CH 21	Ripple	Street lighting – Dusk / Dawn	
CH 22	Ripple	Under veranda lighting – Dusk / 23:00hrs	
ALL (A02)	Ripple	All channels – 14:30hrs every day	

Unison is progressively decommissioning the legacy pilot wire network in the course of its asset management activities. Any new or replacement load control equipment installed at a consumer’s premise should be ripple receiving equipment able to comply with this technical specification.

13.3 Taupo

In Taupo, Unison operates a load management system using ripple injection plants operating at 725 Hz. Details of these systems are outlined in the following technical specification:

Channel	Type	Description
01	D01	
02	D02	
03	D03	
04	D04	
05	D05	
06	D06	23:00 – 07:00 Daily: (Night)
07	D07	Community Lighting
08	D08	23:00 – 07:00 Weekdays and 23:00 Friday – 07:00 Monday (not used)
09	D09	Street Lighting
10	D10	Hot Water – Load Shedding
11	D11	Hot Water
12	D12	Hot Water
13	D13	Hot Water
14	D14	Hot Water
15	D15	Hot Water
16	D16	
17	D17	

Continued on next page

Load Management System – Technical Specification, Continued

13.3 Taupo (cont)

Channel	Type	Description
18	D18	
19	D19	
20	D20	Load Control
21*	D21	Night controlled with afternoon boost, Available 00:00 – 7:00 and 14:00-16:00
22	D22	Spare
23	D23	
24	D24	
25	D25	

* LEGACY CHANNEL(S) **not to be used** for new/replacement installations.

13.4 Rotorua

In Rotorua, Unison operates a load management system using ripple injection plant operating at 317 Hz and 500 Hz. Details of these systems are outlined in the following technical specification:

Channel	Type	Description
100-00*	D00	Domestic Water Heating
100-01*	D01	+ K22/2 Domestic Water Heating
100-02*	D02	+ K22/6 Domestic Water Heating
100-03*	D03	+ K22/10 Domestic Water Heating
100-04*	D04	+ K22/14 Domestic Water Heating
100-05*	D05	Domestic Water Heating
100-06*	D06	+ K22/22 Domestic Water Heating
100-07*	D07	Domestic Water Heating
100-08*	D08	Domestic Water Heating
100-09*	D09	Commercial Water Heating
100-10*	D10	Commercial Water Heating
100-11*	D11	Domestic Water Heating
100-12*	D12	Domestic Water Heating
100-13*	D13	Domestic Water Heating
100-14*	D14	+ K22/18 Domestic Water Heating
103-15	D15	Street Lights Ngongotaha
103-16	D16	Street Lights Koutu and Kawaha Point
103-17	D17	Street Lights Western Heights
103-18	D18	Street Lights Central City
103-19	D19	Street Lights Sunset Road
103-20	D20	Street Lights Pukehangi Rd Gem St
103-21	D21	Street Lights Ranolf St Hillcrest
103-22	D22	Street Lights Westbrook
103-23	D23	Street Lights Springfield
103-24	D24	Street Lights Sophia Street Tihitonga

Continued on next page

Load Management System – Technical Specification, Continued

13.4 Rotorua (cont)

Channel	Type	Description
103-25	D25	Street Lights Fenton Park Whaka
103-26	D26	Street Lights Lynmore
103-27	D27	Street Lights Rural North and East
103-28	D28	Street Lights Rural North and West
103-29	D29	+ K22/5 Street Lights General
106-30*	D30	+ K22/9 Spa Pool
106-31	D31	Spare
106-32*	D32	Commercial Water Heating
106-33*	D33	Commercial Water Heating
106-34*	D34	Commercial Water Heating
107-35	D35	Spare
107-36*	D36	Storage Load from 2100-1700
107-37	D37	Spare
107-38	D38	Spare
107-39	D39	Spare
109-47	D47	+ K22/3 Under Veranda lighting
110-50*	D50	Night Store Heating
110-51*	D50	Night Store Heating
110-52*	D50	Night Store Heating
110-53*	D50	Night Store Heating
110-54	D50	Spare
110-55	D50	Night/Two Rate Metering 2300-0700
110-56*	D50	Night Store Heating (Sun-Thurs)
110-57*	D50	Super 10 and KP
110-58*	D50	Night/Dual Rate 2200-0700
110-59*	D50	Night/Dual Rate 2000-0700
112-60	61	HW Channel
112-61	61	HW Channel
112-62	62	HW Channel
112-63	63	HW Channel
112-64	64	HW Channel
112-65	65	HW Channel
112-66	66	HW Channel
112-67	67	HW Channel
112-68	68	HW Channel
112-69	69	HW Channel
114-70	70	HW Channel
114-71	71	HW Channel
114-72	72	HW Channel
114-73	73	HW Channel
114-74	74	HW Channel
114-75	75	HW Channel

Continued on next page

Load Management System – Technical Specification, Continued

13.4 Rotorua (cont)

Channel	Type	Description
114-76	76	HW Channel
114-77	77	HW Channel
114-78	78	HW Channel
114-79	79	HW Channel
116-80	80	HW Channel
116-81	81	HW Channel
116-82	82	HW Channel
116-83	83	HW Channel
116-84	84	HW Channel
117-85	85	HW Channel
117-86	86	HW Channel
117-87	87	HW Channel
117-88	88	HW Channel
117-89	89	HW Channel
118-90	90	HW Channel
118-91	91	HW Channel
118-92	92	HW Channel
118-93	93	HW Channel
118-94	94	HW Channel
95	95	HW Channel
96	96	HW Channel
97	97	HW Channel
98	98	HW Channel
99	99	HW Channel

* LEGACY CHANNEL(S) **not to be used** for new/replacement installations.

Unison has a long-term intention to decommission the 500 Hz load signalling equipment in the course of its asset management activities. The Owhata and Arawa 500 Hz ripple injection plants are likely to be decommissioned in the short term.

MEP's should ensure sites have load control equipment capable of receiving 317 Hz. To avoid consumer issues identified during recent 500 Hz ripple plant outages, those sites not equipped for 317 Hz should be identified by MEP's and suitable equipment installed prior to 2021.

In Rotorua, Unison has a zone or feeder based load management system (channels 60-99). Any new or replacement load control equipment installed at a consumer's premises should be ripple receiving equipment able to receive 317 Hz, and comply with this specification. Each new or replacement ripple receiver must have the appropriate channel for the load control zone where the ICP is located. MEPs should contact Unison for a list of ICPs in each load control zone.

14. Billing and Settlement Process

14.1 General To achieve an efficient billing and settlement process both Unison and the retailer recognise that the timely supply of accurate information facilitates the process of calculating accurate delivery charges and providing these to retailers.

14.2 Retailer’s responsibility for points of connection

14.2.1 Responsibilities

When establishing or altering the physical status of a point of connection the retailer will adhere to the processes set out in the UoSA and any relevant Unison policy.

Unison will maintain a database of points of connection. This database will be:

- referenced by ICPs, and
- aligned to the information held by the Registry appointed under the Code to identify:
 - which retailer is responsible for an ICP, and
 - the status of the point of connection.

The retailer may request, for all ICPs where Unison has the retailer listed as being responsible, an electronic copy of the relevant part of the database.

14.2.2 Monthly Data Provision and Billing Timeline

The table below lists the monthly data provision and billing timelines.

Billing Timeline	Data Provision
Fifth (5 th) working day of the month	Traders provide consumption data in EIEP1 and EIEP3 format.
Sixth (6 th) working day of the month	Traders to provide EIEP4 CUSIN file.
Tenth (10 th) working day of the month	Invoices produced for traders and direct customers.

Each trader must provide consumption data for the month to be billed on or before the fifth (5th) working day of the following month. This data is to be submitted through the secure Electricity Registry portal.

The data should be provided using the replacement RM normalised methodology*.

***Note**

The replacement RM normalised became the mandatory billing file format on 1 October 2019 – Retailers not on this format must provide Unison with a transition plan outlining their approach to implement this by 1 April 2020.

Continued on next page

Billing and Settlement Process, Continued

14.2 Retailer's responsibility for points of connection (cont)

The data is adjusted to reflect a start and end date that matches the start and end date of the month to be billed. This must be compliant with the Electricity Authority EIEP1 and EIEP3 protocols.

Retailers may not switch between submission types without consultation with, and approval by Unison.

If a trader has not submitted a compliant file by the fifth (5th) working day of the month, Unison may estimate volume for those ICPs.

Unison will calculate monthly line charges based on the consumption data provided by each trader, or where these are unavailable, using the volumes estimated by Unison as detailed below.

For any active ICPs where consumption data is:

- not provided
- incomplete
- materially incorrect, or
- not in compliant format.

Unison may estimate consumption for that month based on historical consumption data for the ICP in question.

Unison will provide an output file of all amounts invoiced with each invoice issued. The detail file will be in the relevant Electricity Authority EIEP file format.

14.3 Revision cycles

Both Unison and the retailer recognise the cyclical nature of meter reading makes it impractical to provide completely accurate figures for consumption for each point of connection within the timeframe required for payment of delivery charges. It is therefore necessary to provide a structure for subsequent revisions of prior billed periods.

Each revision cycle will account for changes in fixed and variable line charges due, based on:

- retailer switches
- status changes, and
- replacement data submitted by retailers.

The retailer may submit replacement data up to 14 months from the consumption month to which the replacement data relates.

Where Unison reasonably considers an additional revision cycle is required, it may require the customer to perform an additional month's revision further to the three (3), and 14 month revisions.

Continued on next page

Billing and Settlement Process, Continued

14.4 Data submission

Consumption data must be submitted by the retailer for each consumer using:

- a price option within a price category in accordance with the Pricing Policy, and
- the tables containing Unison Electricity Distribution Delivery Prices that are in effect and published on Unison's website www.unison.co.nz.

Each monthly volume quantity submitted will incorporate for each ICP a volume for each meter register code as per the price options.

Where a customer submits data against a charge, which does not appear in the current published pricing schedule (www.unison.co.nz), these quantities will be charged at the projected rate for the price category. This will be as Unison deems appropriate and will be at Unison's sole discretion.

Examples of data which will be charged at the projected rate include (but are not limited to):

- data submitted under a price option code which does not apply to the consumer's price category (e.g. AICO data submitted for a MC1 consumer), and
- data submitted under unapproved combinations (e.g. data being submitted for a M11 consumer under both the AICO and CTRL price options).

Note

As outlined in *Section 4*, where a consumer is required to have a TOU meter but does not, the Default price option will apply.

Continued on next page

Billing and Settlement Process, Continued

14.5 Under- payment recovery charge

Independent of the procedure for selecting a price category, or price option (set out in *point 5.1*), underpayment recovery charges apply, if:

- Unison acting reasonably, is satisfied that a price category or price option has been at any time incorrectly allocated to a consumer's ICP (allocation of category or options does not meet criteria), and
- as a result the customer has underpaid Unison.

Unison:

- may charge the customer any underpayment by the customer for the incorrect allocation. Interest is calculated at the interest rate on the first day of the period the price category and price option was incorrectly allocated for the period from such day to the date of payment of the charge (such charge and interest being referred to in this Pricing Policy as the Underpayment recovery charge)
 - may move the consumer from the incorrect price category or price option to the appropriate price category or price option, and
 - adjust the delivery charges historically accordingly.
-

15. Other Charges

15.1 Charges All charges below will be invoiced directly to the customer.

All non-distribution network fault work or customer services not listed below will be charged to the customer on a time and materials basis at market rates.

Price Category Change Fee	Charge \$
Payable by the retailer when a consumer's price category or option, within the residential/general consumer's price category, is changed more than once in any 12-month period.	\$30 per consumer's point of connection (payable for the second and each subsequent instance).

Fixed Charge Recovery Fee	Charge \$
Payable by the customer when either:	
A consumer's price category is changed more than once in any 12 month period when the consumer has at any time during that 12 month period been allocated to any of the MC1, MC2, MC3, MC5, MC6, MC7, MC8, MC9 or I60 price categories.	<p>Calculated as the difference between:</p> <ul style="list-style-type: none"> the fixed charges due over the 12 month period if the consumer had been in the higher price category for the entire 12 month period <p>and</p> <ul style="list-style-type: none"> the fixed charges actually charged to the customer over the 12 month period. <p>The charge will be applied using the prices current on the date that the second or subsequent price category change was made.</p>
An ICP is disconnected for seasonality reasons and reconnected in any 12 month period where that ICP has at any time during that 12 month period been allocated to any of the MC1, MC2, MC3, MC5, MC6, MC7, MC8, MC9 or I60 price categories.	The fixed charges due over the 12 month period if the consumer had not seasonally disconnected.
This charge applies at Unison's sole discretion.	

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Other Charges, Continued

15.1 Charges (cont)

Non-Network Fault Callout Fee	Charge \$
<p>Payable when a customer requests a fault service call that, upon investigation, is determined to be a non-network fault (i.e. a fault on the consumer's equipment). A repair option may be offered directly to the consumer and, if accepted, costs including the callout charge will be recovered from the consumer.</p>	<p>Time and materials basis at market rates.</p>
Energising Fee	Charge \$
<p>This charge is payable when Unison energises a new consumer's point of connection for the first time, by inserting the fuse, or re-energises the point of connection where the consumer's equipment has been materially modified.</p>	<p>\$30 per consumer's point of connection</p>
Communications Fee	Charge \$
<p>This is payable where the customer chooses not to request services from Unison using Unison's electronic communication process and instead uses email. The charge will not be charged until Unison has made the electronic communication process available for use.</p>	<p>\$15 per inbound request</p>
Ad hoc Reporting Fee	Charge \$
<p>Payable where a customer requests an ad hoc report that is not generally supplied by Unison.</p>	<p>\$90 per hour or such other fee as may be agreed.</p>
Data Management Fee	Charge \$
<p>This charge is payable where data required from the customer to Unison does not comply with the requirements of the Network Agreement. The customer will be charged based on the actual time spent by a billing analyst to review, correct, validate and reconcile the information.</p>	<p>\$90 per hour</p>

Continued on next page

Other Charges, Continued

15.1 Charges (cont)

Load Management Fee	Charge \$
<p>Unless otherwise agreed with the customer, Unison will provide load controlling and load shifting between Grid Exit Points on a case-by-case basis.</p>	<p>To be negotiated</p>

Power Factor Assessment Fee	Charge \$
<p>Payable by the customer where the customer or consumer requests an assessment of the consumer's power factor.</p>	<p>Time and materials basis at market rates.</p>

Capacity Change Fee	Charge \$
<p>In the event a consumer requires a capacity increase, and the capacity of the ICP has been decreased within the preceding two years, the customer will be required to back pay up to two years at the highest price that has applied during that two year period.</p> <p>Unison may waive this requirement or shorten the time period to which back payments apply, at Unison's sole discretion, if Unison believes that there has been a genuine change in consumer at the ICP during this two year window.</p>	<p>Individually priced</p>

16. Loss Factors

16.1 Disclosure of calculated loss factors

Unison regularly calculates and discloses electrical loss factors representing any loss of electricity as a result of transporting and distributing it across Unison's network and network assets.

These include losses consumed during the delivery to consumers' point of connection (technical loss factors).

Further information on the methodology, calculation or values of loss factors attributable to Unison's network can be reviewed in Unison's System Loss Allocation Standards and System Loss Allocation Spreadsheet. These are available on Unison's public website:

<https://www.unison.co.nz/tell-me-about/unison-group/publications-disclosures>

Appendix A – Summary of Document Changes

Date	Version No.	Changes to Document	Creator	Authoriser	Approver
25/09/2006	1.0	New format, new methodologies and new rates to take effect 1 Dec. 2006.	Commercial Analyst	GM Finance & Commercial	Chief Executive
12/10/2006	1.1	Changes only to Rotorua/Taupo region. Mass Market rates, methodology and structure adjusted back to as applied from 1 April 2006. Changes to proposed Large Commercial rates.	Commercial Analyst	GM Finance & Commercial	Chief Executive
31/01/2007	1.2	New rates effective 1 Apr 2007. Updated pricing methodology described further in Section 15.	Commercial Analyst	GM Finance & Commercial	Chief Executive
19/04/2007	2.0	Made tables bigger and easier to read, made the power factor charges more obvious in the policy.	Commercial Analyst	GM Finance & Commercial	Chief Executive
25/01/2008	3.0	Updated tables with new rates effective 1 April 2008. Removed 100kVA dedicated transformer charges. Removed Disconnection/Reconnection rates from other charges.	Commercial Analyst	GM Finance & Commercial	Chief Executive
03/03/2009	4.0	Renamed document & Updated tables with new rates effective 1 April 2009.	Commercial Specialist	Commercial Manager	Chief Executive
31/03/2010	5.0	Introduced new commercial, seasonal and TOU Tariffs. New rates to take effect 1 April 2010.	Commercial Specialist	Commercial Manager	Chief Executive
07/04/2010	5.1	Section 13 Loss Factors – addition of the new price categories to the Loss Factor tables in 13.1.1.	Commercial Specialist	Commercial Manager	Chief Executive
31/1/2011	6.0	Revised the residential TOU controlled thresholds, lowered the TOU tariff threshold, New rates to take effect 1 April 2011.	Customer Pricing & Billing Manager	Commercial Manager	Group Chief Executive
31/1/2012	7.0	New rates to take effect 1 April 2012. Inclusion of DEFT rates and TCU TOU price category. Removal of L40 price category.	Pricing Analyst	GM Pricing and Regulatory	Group Chief Executive
31/1/2013	8.0	New Policy Format. Distributed generation requirements added. MC4 price category replaced by MC5-MC9.	Pricing Analyst	GM Pricing and Regulatory	Group Chief Executive

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Appendix A – Summary of Document Changes, Continued

Date	Version No.	Changes to Document	Creator	Authoriser	Approver
26/03/2014	9.0	Limits for unmetered supplies. AICO closed to new installations and alterations to existing installations. Eligibility checks for DNR installations.	Pricing Analyst	GM Business Assurance	Group Chief Executive
30/03/2015	10.0	Alteration to Section 5, change of ICP details. Include tariffs in tariff code tables. Addition of Section 15 to cover billing requirements.	Pricing Analyst	GM Business Assurance	Group Chief Executive
30/03/2016	11.0	Replacement of the word 'tariff' with 'price' as recommended by ENA Distribution Pricing Working Group. Non-Domestic price category renamed to the General price category. AICO price option closed for General price category. Introduction of the G11 and G12 Generation price categories. Introduction of a fixed daily charge to the U03 Unmetered price category.	Pricing Analyst	GM Business Assurance	Group Chief Executive
21/03/2017	12.0	Eligibility for DG connections extended to include THU and TLU. CTRL, CTUD and NITE price options included to G11 and G12 categories. Updated prices to those applying from 1 April 2017.	Pricing Analyst	GM Business Assurance	Group Chief Executive

Continued on next page

Appendix A – Summary of Document Changes, Continued

Date	Version No.	Changes to Document	Creator	Authoriser	Approver
26/03/2018	13.0	Eligibility for Time of Use pricing updated. Clarified codes for use in charging EV's at place of residence Re-order of content to better clarify eligibility criteria and open/closing dates of key options. Update to definitions.	Pricing Manager	GM Business Assurance	Group Chief Executive
29/03/2019	14.0	Full review and update to document. Update of key statistics.	Senior Regulatory Affairs Advisor	GM Business Assurance	Group Chief Executive
06/03/2020	15.0	Full review and update of annual prices. Removal of MC1/MC2 moratorium.	Pricing Manager	GM Business Assurance	Group Chief Executive